



City of San Luis Obispo – FY23-24 Proposal

1. Applicant information:

- City of San Luis Obispo
- Daisy Wiberg, Homelessness Response Manager, 805.781.7025, dwiberg@slocity.org
- 919 Palm St., San Luis Obispo, CA 93401

2. Identified Need and justification:

- In March 2023, the City of San Luis Obispo adopted its first Homelessness Response Strategic Plan, in alignment with the Countywide Plan to Address Homelessness. Components of the City's Strategic Plan include regional collaboration and engagement, communications, data, pilot programs, and funding opportunities. To implement key tasks under each of those focus areas, additional resources are needed for the City's Homelessness Response team, which includes the Police Department's Community Action Team (CAT) and the Fire Department's Mobile Crisis Unit (MCU). In addition to responding to emergency calls for service, the City's CAT and MCU teams provide critical outreach to unhoused community members in the City of SLO to facilitate housing and service referrals, connect individuals to resources, and facilitate family and agency reunifications. In 2023, the CAT team engaged with 408 individuals, providing 258 mental health and substance abuse treatment referrals, 6 family and agency reunifications, and 3 permanent housing placements. The MCU team had 3,285 points of engagement in 2023, including 265 dispatched calls for mental health and/or behavioral health crisis intervention and 56 transports to services. The MCU team also facilitated 91 family and agency reunifications in 2023.

3. Project Summary:

- Given the cross-departmental structure of the City's Homelessness Response efforts, the City's proposal includes funding for the Community Development, Police, and Fire Departments to supplement existing programs, projects, and efforts to prevent and address homelessness. Project components include funding for Homeless Resources Pocket Guides, De-Escalation and Crisis Intervention Training, a Homelessness Response Resource Fair, Family and Agency Reunification Efforts for the Mobile Crisis Unit, and supplemental funding for Licensed Psych Tech (LPT) positions with the Police and Fire Departments as well as a Community Resource Coordinator with SLOPD. The City is working with the County's Behavioral Health Department to contract the LPT positions and if the positions are not filled before the funding deadline, requested funds may alternatively be allocated for additional outreach and supportive services facilitated through the CAT and MCU teams and partner agencies including hotel vouchers, no-cook food bags, and additional supportive services.



4. Intended Project Outcomes:

- 1. Community Engagement – Connecting individuals experiencing homelessness with needed resources through a Homelessness Response Resource Fair and distributing 1,250 Homeless Resources Pocket Guides to unhoused community members, service providers, faith-based organizations, businesses, and community members through the Homelessness Response Forum and Resource Fair events. // 2. Enhanced Outreach Staff Capacity – Adding LPT positions and a Community Resource Coordinator to support CAT and MCU outreach efforts and to further integrate with the County's Behavioral Health Dept. to provide more comprehensive outreach services. // 3. Field Staff Training Opportunities – Provide enhanced de-escalation training and crisis intervention training for City outreach staff.

5. Brief history of entity and why this entity is the preferred provider for this service:

- SLOPD's CAT program has been in operation for over 10 years (created in 2013) and the Fire Department's MCU program has been in operation since 2022. Both programs collaborate closely with regional partners including Transitions-Mental Health Association (TMHA), CAPSLO, SLO County Mental Health and Drug and Alcohol Services, and countless other agencies to provide referrals to comprehensive outreach and support services for unhoused community members. The City of SLO created its Homelessness Response Manager role in 2021 and adopted its first Homelessness Response Strategic Plan in 2023, in alignment with the Countywide Plan to Address Homelessness. Housing and Homelessness continues to be a Major City Goal for the City and regional collaboration is a key component in the City's plans to prevent and address homelessness.

6. Budget:



COUNTY OF SAN LUIS OBISPO
DEPARTMENT OF SOCIAL SERVICES
HOMELESS SERVICES DIVISION

The City's proposal includes the following funding requests:

FUNDING CATEGORY	FUNDING REQUEST	FUNDING AMOUNT
Outreach Materials <i>(Communications)</i>	Printing Costs for 1,250 Homeless Resources Pocket Guides for continued distribution to unhoused community members, service providers, businesses, and community members.	\$1,500
Training <i>(Pilot Programs)</i>	De-Escalation Training opportunity for City staff and service providers; Development of Crisis Intervention Training (CIT) curriculum, including purchasing training materials.	\$8,000
Outreach Events <i>(Regional Collaboration & Engagement)</i>	Homelessness Response Resource Fair for community members experiencing homelessness or at risk of homelessness, to be hosted in collaboration with Regional Partners in June 2024. Budget includes funding for refreshments, printing resource materials, and event supply costs.	\$5,000
Supportive Services <i>(Pilot Programs)</i>	Family and/or agency reunification funding for the Fire Department's Mobile Crisis Unit (MCU) to provide bus/train/plane tickets, meals, gas, and treatment programming for reunification efforts.	\$4,000
Outreach Staff Capacity <i>(Pilot Programs)</i>	Supplemental funding for a Licensed Psych Tech (LPT) to be paired with the Fire Department's MCU team, via contract with the County's Behavioral Health Department. Monthly cost estimate of \$10,500 for three months (April-June 2024).	\$31,500
Outreach Staff Capacity <i>(Pilot Programs)</i>	Supplemental funding for a Licensed Psych Tech (LPT) to be paired with the Police Department's CAT team, via contract with the County's Behavioral Health Department. Monthly cost estimate of \$10,500 for three months (April-June 2024).	\$31,500
Outreach Staff Capacity <i>(Pilot Programs)</i>	Contract Community Resource Coordinator (CRC) to be paired with the Police Department's CAT team, via contract service, to provide outreach services to unhoused community. Monthly cost estimate of \$9,250 for two months (May & June 2024).	\$18,500
Total		\$100,000