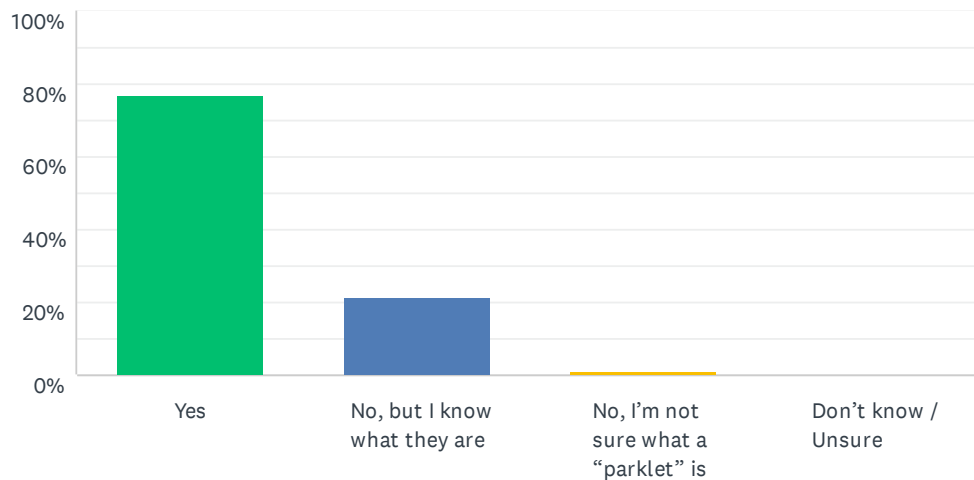


Q1 Throughout the pandemic, the City of SLO has run a temporary parklet program, where public street parking spaces have been converted to outdoor dining and other uses. Have you used a parklet in SLO?

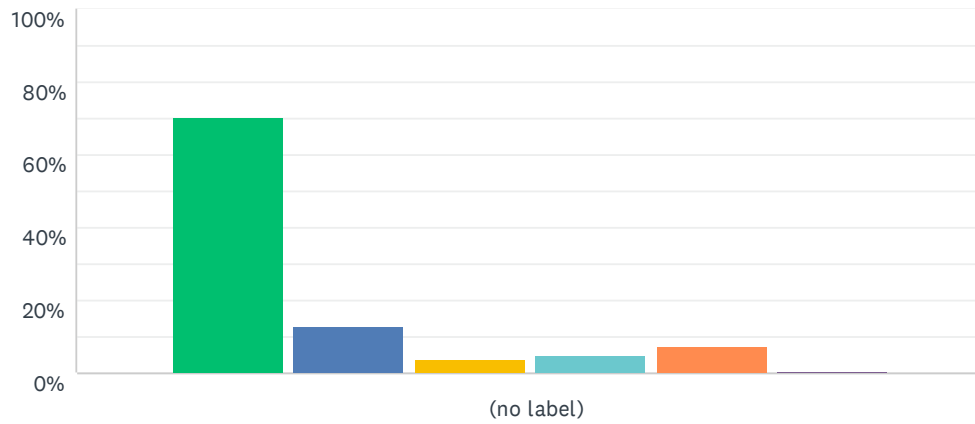
Answered: 7,125 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	77%	5,496
No, but I know what they are	21%	1,524
No, I'm not sure what a "parklet" is	1%	88
Don't know / Unsure	0%	17
TOTAL		7,125

Q2 The City is considering making some of these parklets permanent. In general, how supportive are you of having permanent parklets in SLO?

Answered: 7,049 Skipped: 76

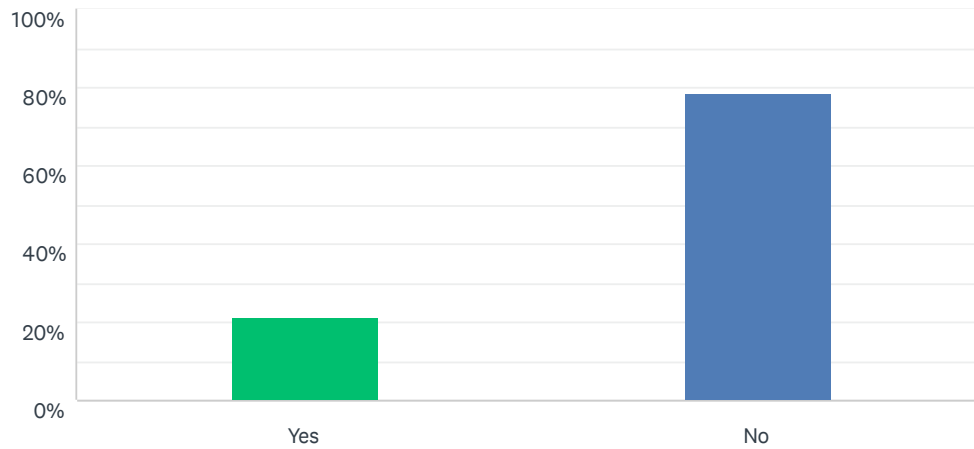


■ Strongly Support
 ■ Somewhat Support
 ■ Neutral
 ■ Somewhat Opposed
 ■ Strongly Opposed
 ■ Don't Know

	STRONGLY SUPPORT	SOMEWHAT SUPPORT	NEUTRAL	SOMEWHAT OPPOSED	STRONGLY OPPOSED	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
(no label)	70% 4,956	13% 923	4% 278	5% 346	7% 522	0% 24	7,049	4.34

Q3 Are you a business owner, manager and/or decision-maker of a business located in the City of San Luis Obispo?

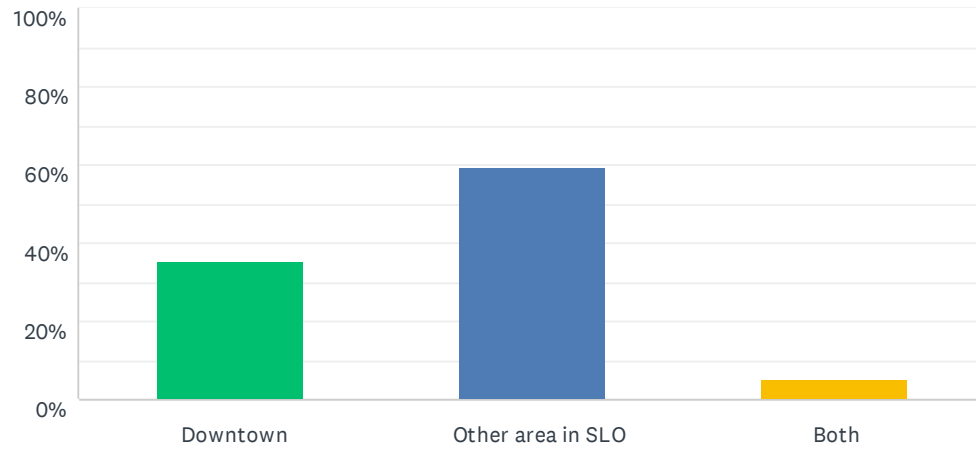
Answered: 7,033 Skipped: 92



ANSWER CHOICES		RESPONSES	
Yes		22%	1,519
No		78%	5,514
TOTAL			7,033

Q4 Where is your business(es) located:

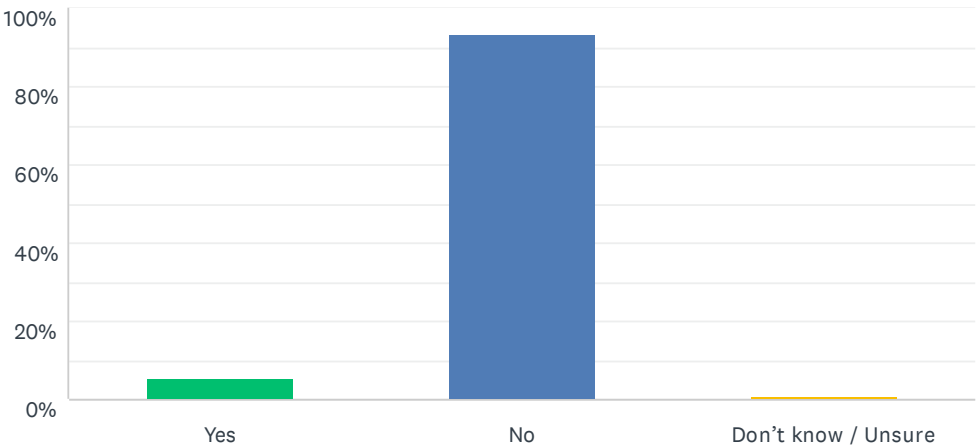
Answered: 1,516 Skipped: 5,609



ANSWER CHOICES	RESPONSES	
Downtown	36%	539
Other area in SLO	59%	901
Both	5%	76
TOTAL		1,516

Q5 Does your business currently use one of the parklets?

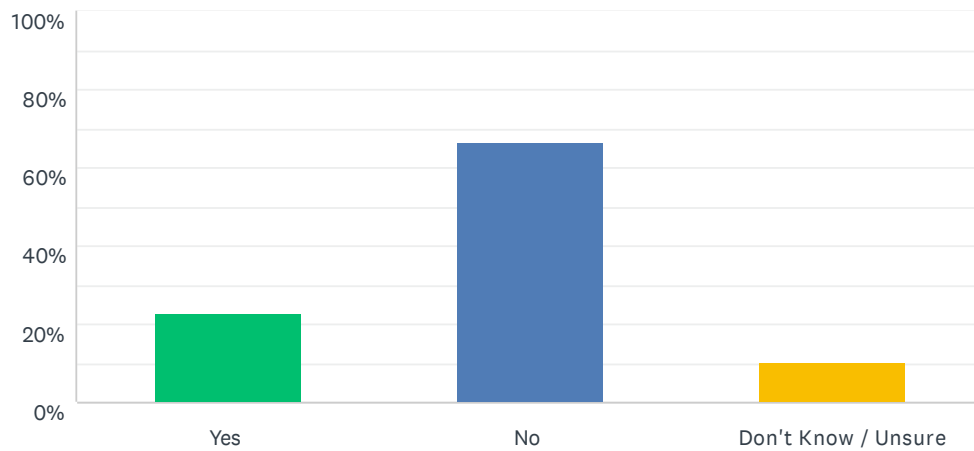
Answered: 1,525 Skipped: 5,600



ANSWER CHOICES	RESPONSES	
Yes	6%	86
No	93%	1,424
Don't know / Unsure	1%	15
TOTAL		1,525

Q6 Are you interested in participating in the parklet program if it becomes permanent? (i.e. having a parklet nearby that your business can utilize)

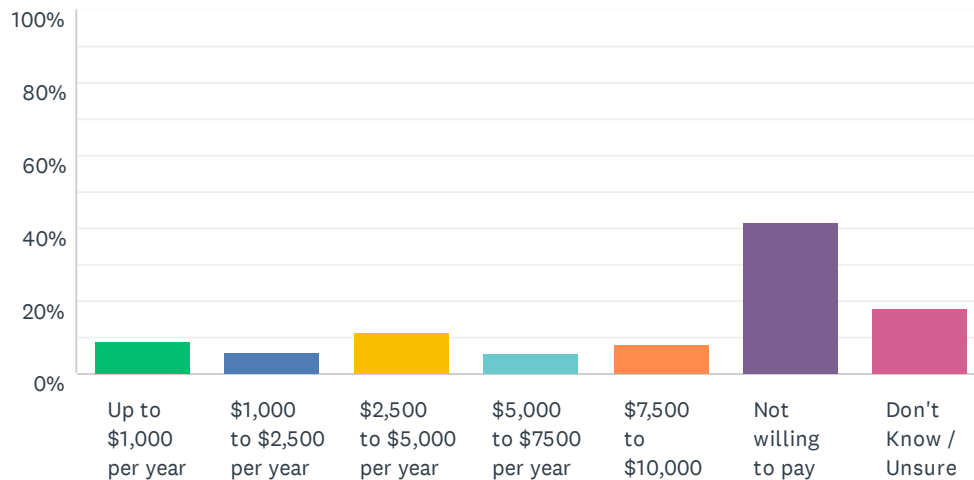
Answered: 1,510 Skipped: 5,615



ANSWER CHOICES	RESPONSES	
Yes	23%	125
No	67%	365
Don't Know / Unsure	10%	57
TOTAL		547

Q7 The City has provided several parklets on public streets at no cost to local businesses. A parklet costs \$7,500-\$15,000 for installation and approx. \$10,000/year for ongoing costs (maintenance, loss of parking revenue, etc). If they become permanent, the City will look to share the expense with the businesses that have them. As a business owner/representative, what is the maximum annual cost you would be willing to pay to have a parklet at your business? Please select the one that best describes your opinion:

Answered: 1,469 Skipped: 5,656



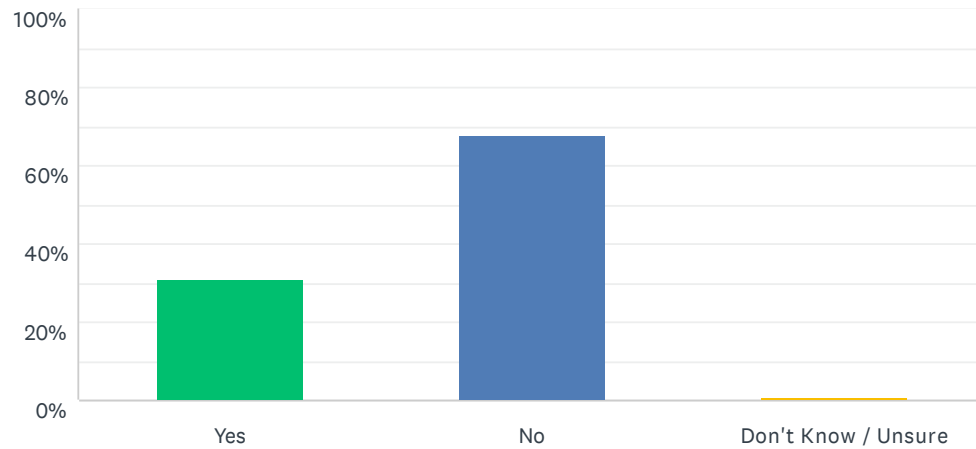
ANSWER CHOICES	RESPONSES	
Up to \$1,000 per year	9%	37
\$1,000 to \$2,500 per year	6%	25
\$2,500 to \$5,000 per year	12%	48
\$5,000 to \$7500 per year	6%	23
\$7,500 to \$10,000 per year	8%	33
Not willing to pay any cost	42%	170
Don't Know / Unsure	18%	73
TOTAL		409

Q8 What suggestions or concerns do you have should the parklet program become permanent?

Answered: 4,187 Skipped: 2,938

Q9 The City has also created outdoor public dining spaces in Mission Plaza (provided tables, chairs, cleaning, maintenance, etc.) Have you or your family used the Mission Plaza outdoor dining area over the past year ?

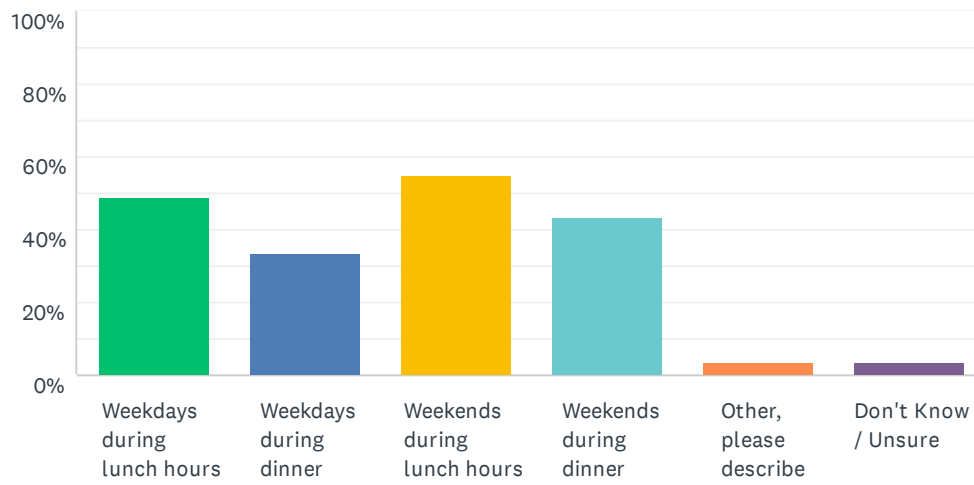
Answered: 6,881 Skipped: 244



ANSWER CHOICES		RESPONSES	
Yes		31%	2,157
No		68%	4,666
Don't Know / Unsure		1%	58
TOTAL			6,881

Q10 What time of day have you used the Mission Plaza dining areas? Select all that apply.

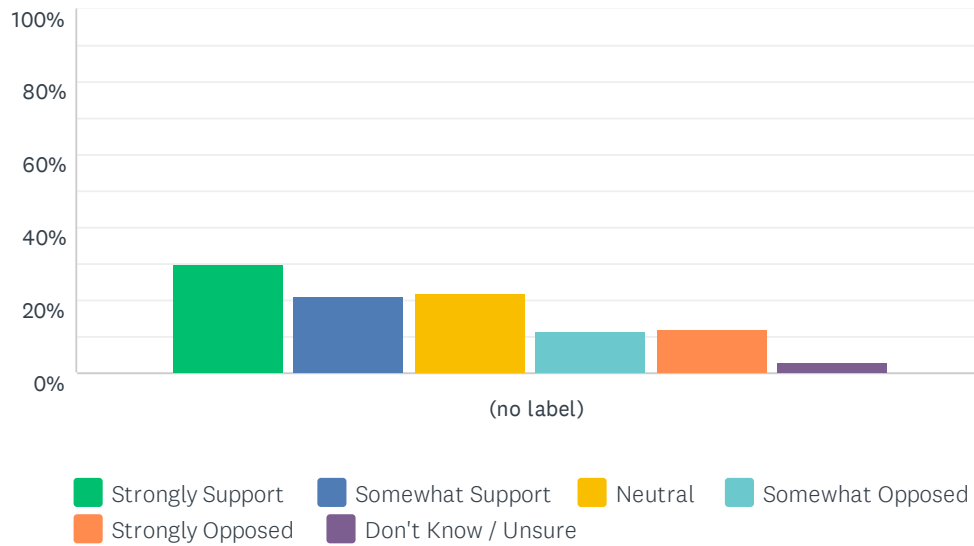
Answered: 2,129 Skipped: 4,996



ANSWER CHOICES	RESPONSES	
Weekdays during lunch hours	49%	1,046
Weekdays during dinner hours	33%	710
Weekends during lunch hours	55%	1,172
Weekends during dinner hours	44%	928
Other, please describe below	3%	74
Don't Know / Unsure	3%	70
Total Respondents: 2,129		

Q11 These dining areas do incur new costs to the City (tables, umbrellas, cleaning, maintenance, etc.). How supportive are you of making the Mission Plaza dining areas permanent if it will cost approximately \$25,000 per year for the City to maintain them?

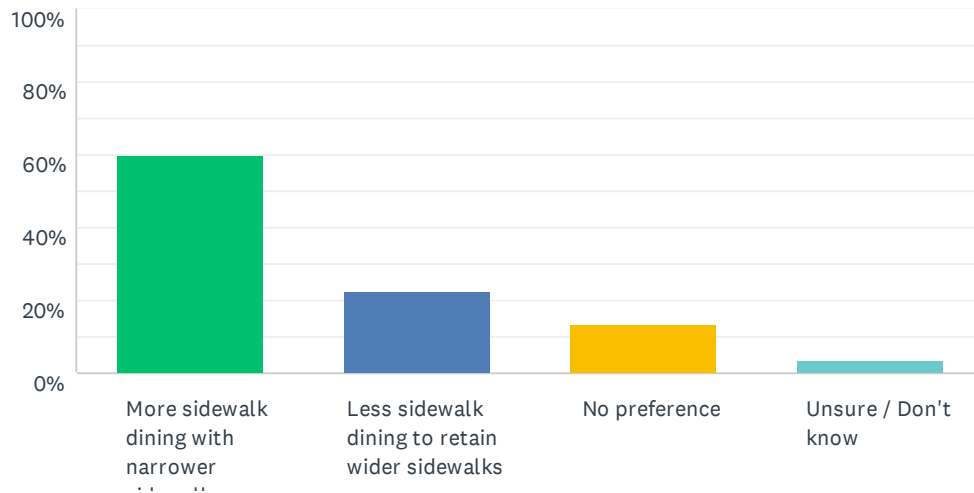
Answered: 6,810 Skipped: 315



	STRONGLY SUPPORT	SOMEWHAT SUPPORT	NEUTRAL	SOMEWHAT OPPOSED	STRONGLY OPPOSED	DON'T KNOW / UNSURE	TOTAL	WEIGHTED AVERAGE
(no label)	30% 2,059	21% 1,427	22% 1,506	12% 793	12% 832	3% 193	6,810	3.47

Q12 In addition to providing parklets and the Mission Plaza dining areas, the City has allowed restaurants and cafes to use sidewalk space for outdoor dining. Before the pandemic, sidewalk dining was highly restricted in SLO. In general, do you prefer:

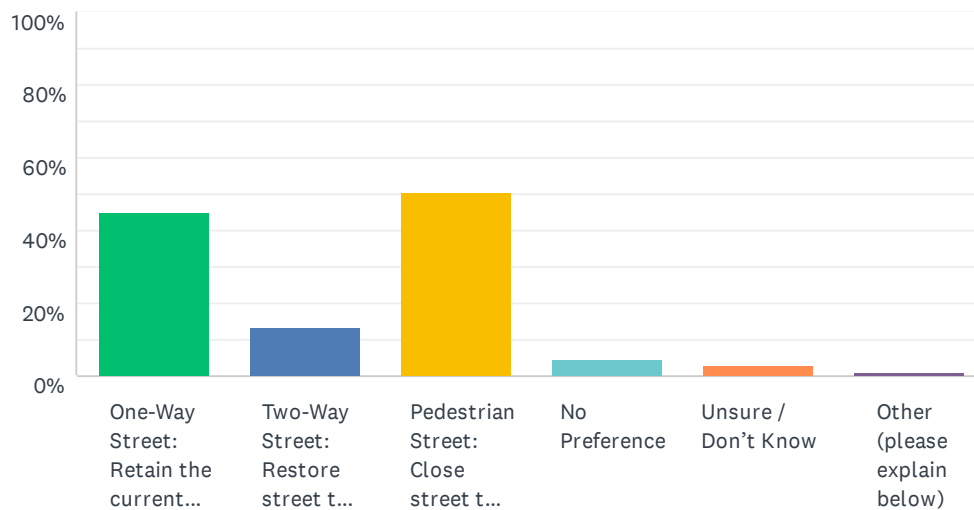
Answered: 6,708 Skipped: 417



ANSWER CHOICES	RESPONSES	
More sidewalk dining with narrower sidewalks	60%	4,029
Less sidewalk dining to retain wider sidewalks	23%	1,522
No preference	14%	913
Unsure / Don't know	4%	244
TOTAL		6,708

Q13 Monterey Street between Morro and Chorro Streets has been partially closed to cars for the past year. This has allowed for more outdoor dining and pedestrian traffic. The City is considering keeping this block of Monterey Street partially closed permanently. Which of the following general concepts would you support? Select all that apply:

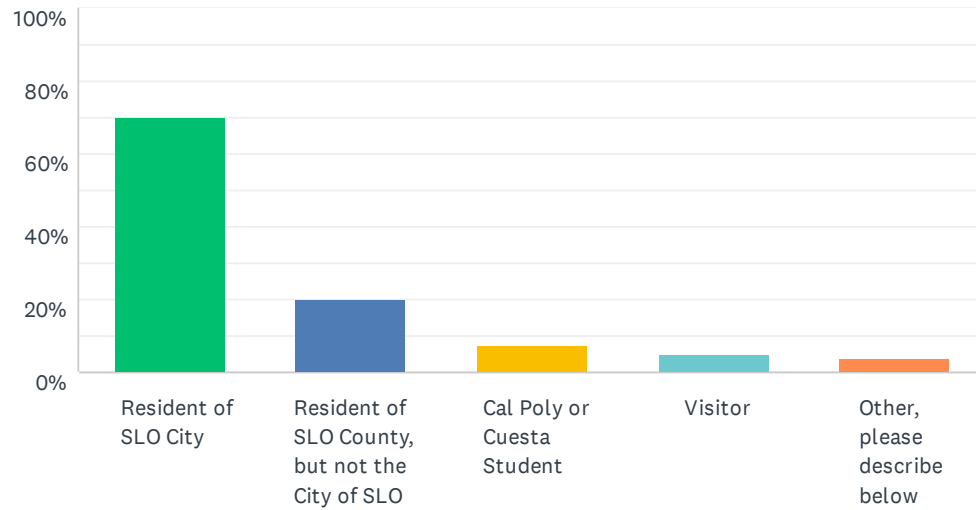
Answered: 6,706 Skipped: 419



ANSWER CHOICES	RESPONSES	
One-Way Street: Retain the current configuration (one-way car traffic with large outdoor dining area)	45%	3,022
Two-Way Street: Restore street to original configuration (two-way car traffic with more street parking and less area for outdoor dining)	13%	889
Pedestrian Street: Close street to all vehicle traffic except delivery & service vehicles	50%	3,382
No Preference	4%	301
Unsure / Don't Know	3%	193
Other (please explain below)	1%	57
Total Respondents: 6,706		

Q14 Last one! Which best describes you (select all that apply):

Answered: 6,685 Skipped: 440



ANSWER CHOICES	RESPONSES	
Resident of SLO City	70%	4,678
Resident of SLO County, but not the City of SLO	20%	1,350
Cal Poly or Cuesta Student	7%	498
Visitor	5%	320
Other, please describe below	4%	258
Total Respondents: 6,685		

Q15 In closing, please share other suggestions or feedback to make the City's outdoor dining efforts more successful:

Answered: 2,084 Skipped: 5,041



June 2021 Open SLO Survey Results

Summary of Key Themes from User Comments

Overall, people love the outdoor dining options and feel that it brings “life” and “vibrancy” to downtown.

Parklets and Sidewalk Dining

- Mix of
 - Preferring parklets due to more sidewalk space
 - Preferring sidewalk dining due to parklet traffic concerns
- Most comments were happy that these options saved many local businesses.
- A lot of people said they came to downtown more often thanks to these.
- Continuing “cocktails to go” was also mentioned often.

Mission Plaza

- Most in favor of keeping tables + chairs however many are concerned about the homeless population.
- A lot of people did not know that was an option.
- Believe that \$25,000 in annual operating costs is too expensive for maintain.

Closing of Streets

- Many were supportive of closing additional streets and making downtown more pedestrian friendly.
- Many preferred full closure of streets over partial closure.
- Monterey, Higuera, and Garden were commonly mentioned to close down.

Key Concerns

Parking

- Not enough parking
- Parking is too expensive for how limited it is
 - Many suggestions of yearly parking passes
- Quick errands take longer because of how far parking has become.
- Accessibility to those who need handicap parking.

Design Standards

- Outdoor dining should have design standards that compliment the city’s overall design and are aesthetically pleasing.
- Complaints of them looking “temporary” and “tacky.”
- Keep dining areas clean.
 - Many complaints of trash and flies
- A lot of requests for more heating lamps

Safety Hazards

- Cars too close to parklets
- Crowded streets make avoiding pedestrians difficult for drivers.
- Car exhaust/fumes next to parklets.

Cost

- Comments did not want to pay extra taxes to keep outdoor dining.
- A lot of questions about who would pay – business or city?

June 2021 Community Survey -- Summary of User Responses by General Theme

1 Throughout the pandemic, the City of SLO has run a temporary parklet program, where public street parking spaces have been converted to outdoor dining and other uses. Have you used a parklet in SLO?

No comments

2 The City is considering making some of these parklets permanent. In general, how supportive are you of having permanent parklets in SLO?

1,891 Comments

[Observed Comment Themes](#)

Adds Charm	Need Design Standards	Too Crowded	In Favor of Closing Streets	Not Enough Parking	Accessibility for Disabilities	Safety Concerns	Fairness to Other Businesses	Generally Supportive
37%	9%	7%	8%	16%	2%	7%	4%	9%

3 Are you a business owner, manager and/or decision-maker of a business located in the City of San Luis Obispo?

315 Comments

[Observed Comment Themes](#)

Business Owner	Manager	Decision Maker	Employee	Resident	Landlord	Customer	Other
20%	4%	1%	14%	26%	6%	7%	21%

91 Comments

[Observed Comment Themes](#)

Downtown	Not Downtown	Remote/Home	N/A
51%	23%	15%	11%

5 Does your business currently use one of the parklets?

45 Comments

[Observed Comment Themes](#)

For Clients/Meetings	Yes Personally	No Personally
27%	33%	40%

6 Are you interested in participating in the parklet program if it becomes permanent? (i.e. having a parklet nearby that your business can utilize)

53 Comments

[Observed Comment Themes](#)

Interested	Not Interested
60%	40%

7 The City has provided several parklets on public streets at no cost to local businesses. A parklet costs \$7,500-\$15,000 for installation and approx. \$10,000/year for ongoing costs (maintenance, loss of parking revenue, etc). If they become permanent, the City will look to share the expense with the businesses that have them. As a business owner/representative, what is the maximum annual cost you would be willing to pay to have a parklet at your business? Please select the one that best describes your opinion:

112 Comments

[Observed Comment Themes](#)

Business Should Pay	City Should Pay	Split the Cost	Against Parklets	N/A , Random
37%	15%	10%	23%	15%

8 What suggestions or concerns do you have should the parklet program become permanent?

4,187 Comments

[Observed Comment Themes](#)

Need Aesthetic Standards	Traffic Concerns	Close Streets & Expand	Parking Concerns	Accessibility for Disabilities	Safety Concerns	Hazardous Fumes	No Concerns/Supportive	Generally Against it
14%	8%	5%	23%	3%	10%	2%	31%	5%

9 The City has also created outdoor public dining spaces in Mission Plaza (provided tables, chairs, cleaning, maintenance, etc.) Have you or your family used the Mission Plaza outdoor dining area over the past year ?

638 Comments

[Observed Comment Themes](#)

Like it	Don't Like it	Didn't Use	Didn't Know About it	Dirty/Messy	Homeless Concern
41%	10%	18%	9%	10%	13%

10 What time of day have you used the Mission Plaza dining areas? Select all that apply.

127 Comments

[Observed Comment Themes](#)

Evenings	Afternoons	Mornings	Different Times	Homeless Concern	Generally Against
5%	30%	15%	35%	4%	11%

11 These dining areas do incur new costs to the City (tables, umbrellas, cleaning, maintenance, etc.). How supportive are you of making the Mission Plaza dining areas permanent if it will cost approximately \$25,000 per year for the City to maintain them?

973 Comments

[Observed Comment Themes](#)

Too Many Homeless	Generally Supportive	Expensive / Want More Info on Why	Business Should Pay for Upkeep	Don't Cancel Events	Generally Against
16%	32%	19%	12%	6%	15%

12 In addition to providing parklets and the Mission Plaza dining areas, the City has allowed restaurants and cafes to use sidewalk space for outdoor dining. Before the pandemic, sidewalk dining was highly restricted in SLO. In general, do you prefer:

1,121 Comments
[Observed Comment Themes](#)

Generally Supportive	Generally Against it	Close More Streets	More Sidewalk Dining	Wider Sidewalk	Accessibility for Disabilities
18%	5%	15%	22%	17%	24%

13 Monterey Street between Morro and Chorro Streets has been partially closed to cars for the past year. This has allowed for more outdoor dining and pedestrian traffic. The City is considering keeping this block of Monterey Street partially closed permanently. Which of the following general concepts would you support? Select all that apply:

742 Comments
[Observed Comment Themes](#)

More Bike Lanes	Close More Streets/Pedestrian Only	Unsafe Traffic/Hard to Drive	Like How it is Now	Go Back to Pre-Covid	More Businesses Should Benefit	Parking Concerns
5%	48%	12%	8%	9%	13%	5%

14 Last one! Which best describes you (select all that apply):

872 Comments
[Observed Comment Themes](#)

SLO City	SLO County	Cal Poly Alumni	Parent of Cal Poly Student	Business Owner	Rental Property Owner	Work in SLO City	Misc Remarks
44%	19%	5%	6%	8%	3%	8%	7%

15 In closing, please share other suggestions or feedback to make the City's outdoor dining efforts more successful:

2,084 Comments
[Observed Comment Themes](#)

Excited for Continued Outdoor Dining	Want "Old" SLO Back	High Standards + Ensure Cleanliness	Parking Concern	Ensure Safety	In Favor of Closed Streets	Homeless
53%	9%	14%	9%	3%	8%	4%