



July 30, 2025

Tracking Number: 25309

Joshua Erquiaga, Information Technology Manager
City of San Luis Obispo Police Department
1135 Roundhouse St.
San Luis Obispo, CA 93401

Subject: Customer Premise Equipment (CPE) Fixed Allotment Funding – On Premise Solution

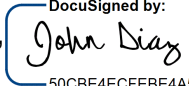
Dear Joshua Erquiaga:

The California 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch) has received your Advance Notification for Call Processing Equipment (CPE) Funding letter of intent to replace the 9-1-1 system at your Public Safety Answering Point (PSAP). Acceptance of CPE Allotment funds from the CA 9-1-1 Branch commits your agency to PSAP operations 24 hours-a-day, seven days-a-week, for a minimum of five years. If PSAP operations are not maintained at that level, the City of San Luis Obispo Police Department may become financially responsible for all subsequent CPE maintenance and 9-1-1 network service charges. Our evaluation of recent 9-1-1 emergency call volume qualifies the City of San Luis Obispo Police Department for a Fixed Allotment of **\$490,000 to be used to purchase an on premise solution**. The Fixed Allotment funding will expire upon expiration/cancellation of the current MPA if your CPE approval process has not been initiated.

The CA 9-1-1 Branch has implemented a non-mandatory Master Purchase Agreement (MPA) that enables participating vendors to invoice the CA 9-1-1 Branch directly for the purchase of 9-1-1 systems and services. Price lists are available at:
<https://www.caloes.ca.gov/office-of-the-director/operations/logistics-management/public-safety-communications/ca-9-1-1-emergency-communications-branch/ca-911-services-contracts/>

The CA 9-1-1 Branch CPE Funding Policy and Funding Processes are detailed in the 9-1-1 Operations Manual – Chapter III available at:
<https://www.caloes.ca.gov/office-of-the-director/operations/logistics-management/public-safety-communications/ca-9-1-1-emergency-communications-branch/ca-911-operations-manual/>

Please contact me directly with any questions at johndiaz@caloes.ca.gov or (916) 894-5176.

Sincerely, 
50CBE4ECFEBE4A5...

John Diaz, 9-1-1 Advisor
CA 9-1-1 Emergency Communications Branch