

2024



REPORT

SAN LUIS OBISPO POLICE
DEPARTMENT



CHIEF'S MESSAGE



Dear Community,

2024 proved to be a great year for the safety and security of our SLO community. In 2023, we experienced a 24% reduction in crime, and in 2024, we saw a slight increase of 3%. This report underscores the department's accomplishments, such as the 14% decrease in Part 1 violent crimes (Forcible Rape, Robbery, Aggravated assault). Overall, Part 1 crimes rose slightly in 2024 by 3% compared to 2023, driven by a 7% increase in property crimes. (Burglary, Larceny, Motor Vehicle Theft, and Arson). Part 1 crimes for 2024 were still 32% lower than in 2021, which remains great news for our community. We have successfully grown our non-sworn police patrol efforts by reimagining our Community Service Officer program. This forward looking and modern approach to least-harm policing, places six highly qualified and trained civilian officers on the streets of downtown and throughout the city. This high impact team focuses on low-level and nuisance type activity such as drinking, littering, urinating in public, and noise violations. The CSO team has led the way for creating an environment where people are safe and feel more secure all across the city.

*"San Luis Obispo
Police – In
partnership with our
community to ensure
the SLO quality of
life."*

The Community Action Team (CAT) created new opportunities for expanding their continuum of services. The City contracted with SLO County Behavioral Health to add a Licensed Psychiatric Technician (LPT) to deploy with our field team and provides field medicine and psychiatric resources directly to our unhoused community members. In addition, we invested in a new pilot program where the CAT team also now includes a non-sworn Community Service Officer. This temporary assignment is already yielding positive results, further diversifying our non-traditional approach to assisting our unhoused community and bringing a variety of services out into the community where it is needed most.

CHIEF'S MESSAGE

cont.

In 2024 City staff continued to work on the 1106 Walnut building police department expansion and improvement project. Construction is currently underway and the building is expected to be occupied early 2026 with minor improvements also being made to the 1042 Walnut facility.

The department successfully adopted a 5-year strategic plan as a result of significant community outreach and partnership, in addition to highly productive public study sessions and a leadership staff retreat. The 5-year plan officially kicked off April 1st, 2024 and includes six overarching goals:



While the plan successfully maps out the next five years and beyond, much of the work redefines the department's culture, purpose, and vision for our exciting future. With nearly 25% of the planning efforts now complete, the department is experiencing exciting advancements spanning community outreach, facilities, technology, and recruiting and retention.

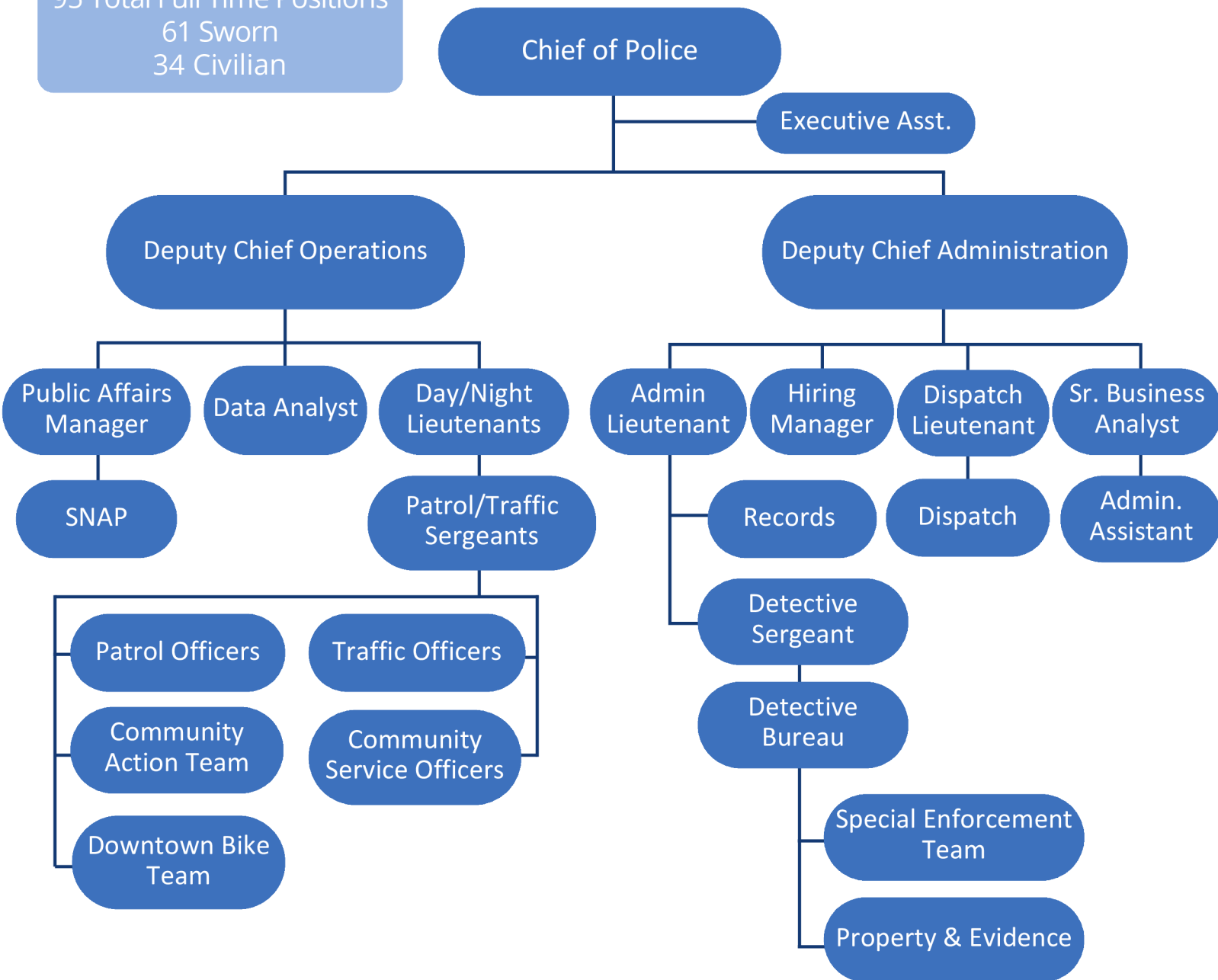
As we close out 2024 and look forward to an exceptional 2025, I want to sincerely thank the women and men of the San Luis Obispo Police Department for their dedication and passion for serving others. I also want to thank our amazing community for the support and trust placed in your police department to achieve your vision for a safer and more welcoming community which truly defines the SLO quality of life.

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ORGANIZATIONAL STRUCTURE

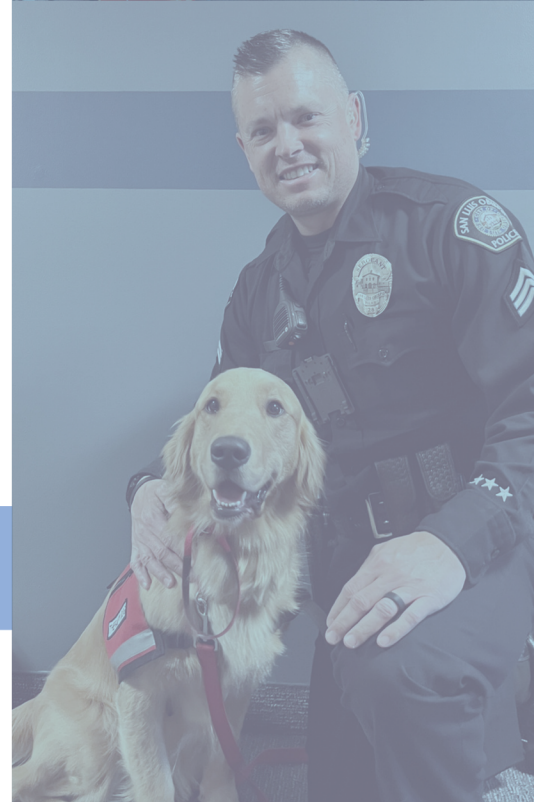
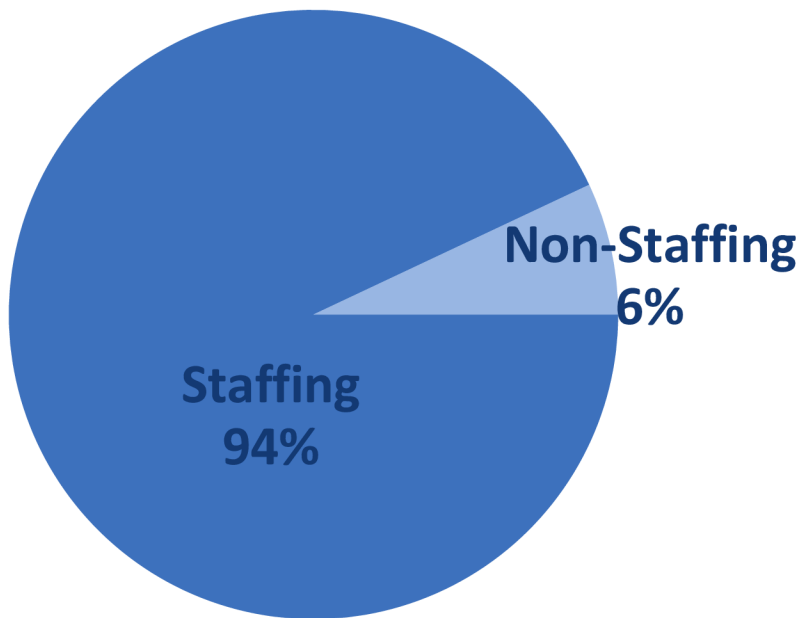
2024 Staffing:
95 Total Full Time Positions
61 Sworn
34 Civilian



FINANCIAL OVERVIEW

POLICE BUDGET

FY 2023-24 \$22,086,053



FUNDED PROGRAMS

| | |
|-----------------------|--------------|
| Investigations | \$3,057,865 |
| Neighborhood Services | \$302,867 |
| Patrol | \$11,914,934 |
| Administration | \$2,300,494 |
| Support Services | \$3,596,650 |
| Traffic Safety | \$913,242 |

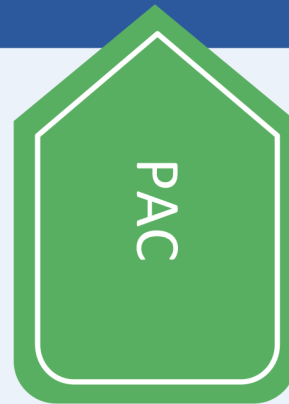
Total Budget **\$22,086,053**

A photograph with a blue tint showing two police officers in uniform interacting with a group of people on a wooden deck. One officer, with a name tag that reads 'R. SCOTT', is in the foreground on the left. Another officer is in the center, smiling and talking to a man in a plaid shirt. A young child with blonde hair is in the bottom right corner, holding a camera. The background shows a building and trees under a clear sky.

COMMUNITY ENGAGEMENT

COMMUNITY SAFETY ADVISORY COUNCIL

Community Safety Advisory
Council (CSAC)



The Community Safety Advisory Council is a collaborative initiative which brings together the department's command staff with the leadership of both the PAC and Police Roundtable to facilitate collective initiatives and cross-collaboration to best inform and advise the department on matters of policy, policing concepts, and quality of service. CSAC provides a great sounding board for the Chief of Police and elevates the voice of community members engaged in both the PAC and Roundtable and their respective constituents from across the community.

COMMUNITY SAFETY ADVISORY COUNCIL



Police Roundtable

The Roundtable is a community based group of volunteers for the purpose of regular direct interaction and effective communication between the San Luis Obispo community at large and SLOPD. The mission of the Roundtable is to act as a resource for the Chief of Police in the formation of strategies, development of policing concepts, and increasing public awareness regarding policing issues.

COMMUNITY SAFETY ADVISORY COUNCIL



The San Luis Obispo Police Advisory Committee (PAC) serves as a community-based group of advocates for the purpose of direct interaction and effective communication between the San Luis Obispo special interest community and SLOPD. The mission of the PAC is to advise the San Luis Obispo Police Department in the formation of strategies, development of policing concepts, and community outreach regarding policing and community safety and unique needs and interests of marginalized or underrepresented members of our community.

40

COMMUNITY EVENTS

The department participated in over **40** community events in 2024.

Children's Day in the Plaza

Dia de los Muertos

Cops N Kids

Autism Walk

PRIDE IN THE PLAZA

Pridefest

Law Enforcement Night at Farmers Market

Festival Mosaic

Downtown SLO costume Contest

COFFEE WITH A COP

MONDAY MEET-UP

National Night Out

Juneteenth

Spring Fling Egg Hunt

Sheriff's Day at the Ranch

Pre-School Visits

Alan Hancock Career Day

GIRL SCOUT TROOP TOURS

COMMUNITY EVENTS



COMMUNITY TRAINING



11

In 2024, the department provided over **eleven** training sessions to several community partners, which included topics such as:

Lockdown
procedures

Active Violence
Scenarios

Building security
& vulnerability
assessment



COMMUNITY SERVICE OFFICERS

The department has a total of six Community Service Officers. CSOs are civilian positions whose duties include the following:

- ✓ Assist with custody and release of property
- ✓ Respond to non-hazardous calls for service
- ✓ Provide traffic control when needed
- ✓ Provide security and other assistance at crime scenes
- ✓ Issue citations for non-moving traffic violations & enforce other violations of the City's Municipal Code

CSO Statistics for 2024

Total Citations

94

Total Arrests

314

COMMUNITY OUTREACH SOCIAL MEDIA

FOLLOW US



Instagram

15K



Facebook

23K



Nextdoor

23K



X (Twitter)

4.8K



Threads

2200

A photograph of four people standing in a wooded area with trees and foliage in the background. From left to right: a woman in a dark jacket and light-colored pants, a woman in a dark jacket and dark pants, a woman in a dark jacket and dark pants, and a man in a police uniform. The text 'COMMUNITY ACTION TEAM' is overlaid in large white letters, and 'CAT' is overlaid in large blue letters at the bottom right.

COMMUNITY ACTION TEAM CAT

CAT

The Community Action Team identifies problems and crime trends that negatively impact the quality of life for residents, business owners and visitors to the City of San Luis Obispo. An officer and a Community Service Officer are assigned to work with a social case worker and a Licensed Psychiatric Technician from the County, to connect people with services and resources to address housing, addiction counseling and services, food insecurity, mental health counseling and services and family reunification.

CAT works collaboratively with various organizations to address concerns and needs including other City departments, social service agencies, private businesses and non-profits.

CAT 2024 Statistics



INDIVIDUALS
CONTACTED
426



LOCAL PERMANENT
2 HOUSING
REFERRALS



FAMILY &
AGENCY **4**
REUNIFICATIONS



MENTAL HEALTH
OR SUBSTANCE
201 ABUSE
TREATMENT
REFERRALS

A close-up photograph of a police officer's uniform, featuring a dark jacket with a visible badge and a utility belt. The image is overlaid with a semi-transparent blue filter. The text "AT A GLANCE" is in white, and "STATISTICS" is in dark blue.

AT A GLANCE STATISTICS

2024 AT-A-GLANCE

Part 1 Crimes

| VIOLENT CRIME | 2023 | 2024 | % change |
|----------------------------------|-------------------|-------------------|--------------------|
| Homicide | 0 | 0 | 0% |
| Rape | 31 | 30 | -3.2% |
| Robbery | 44 | 41 | -6.8% |
| Agg. Assault | 170 | 139 | -18% |
| <i>Total Year Violent</i> | <i>245</i> | <i>210</i> | <i>-14%</i> |

| PROPERTY CRIME | 2023 | 2024 | % change |
|-----------------------------------|--------------------|--------------------|--------------------|
| Commercial Burglary | 94 | 73 | -22% |
| Residential Burglary | 89 | 90 | 1% |
| Theft from Vehicle | 225 | 207 | -8% |
| Stolen Vehicle | 90 | 77 | -14% |
| General Theft | 773 | 911 | 17.8 |
| <i>Total Year Property</i> | <i>1271</i> | <i>1358</i> | <i>6.8%</i> |

| | | | |
|---------------------------|-------------|-------------|-------------|
| TOTAL PART 1 CRIME | 1516 | 1568 | 3.4% |
|---------------------------|-------------|-------------|-------------|

2024 AT-A-GLANCE



All calls received by dispatch

2023
105,971

2024
95,806



Police Calls for Service

2023
35,866

2024
35,321



Total Reports Processed by Records

2023
6,558

2024
6,847



Total Citations Processed by Records

2023
4,802

2024
5,546

2024 AT-A-GLANCE



Public Records Requests Processed

2023
78

2024
57



Property & Evidence Items Booked

2023
7,142

2024
7,839



Discovery Orders Processed

2023
979

2024
772



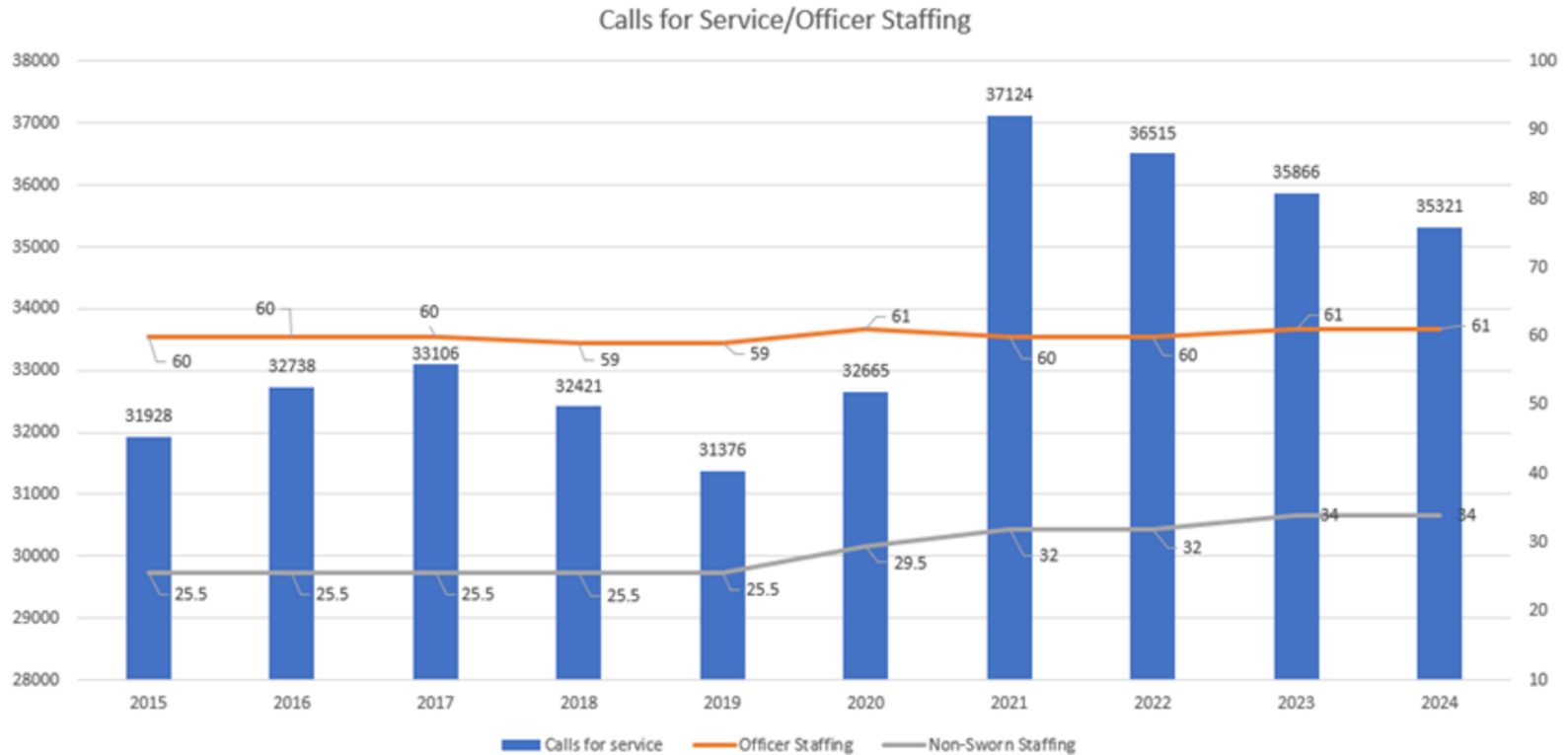
Cases Assigned to Detectives

2023
238

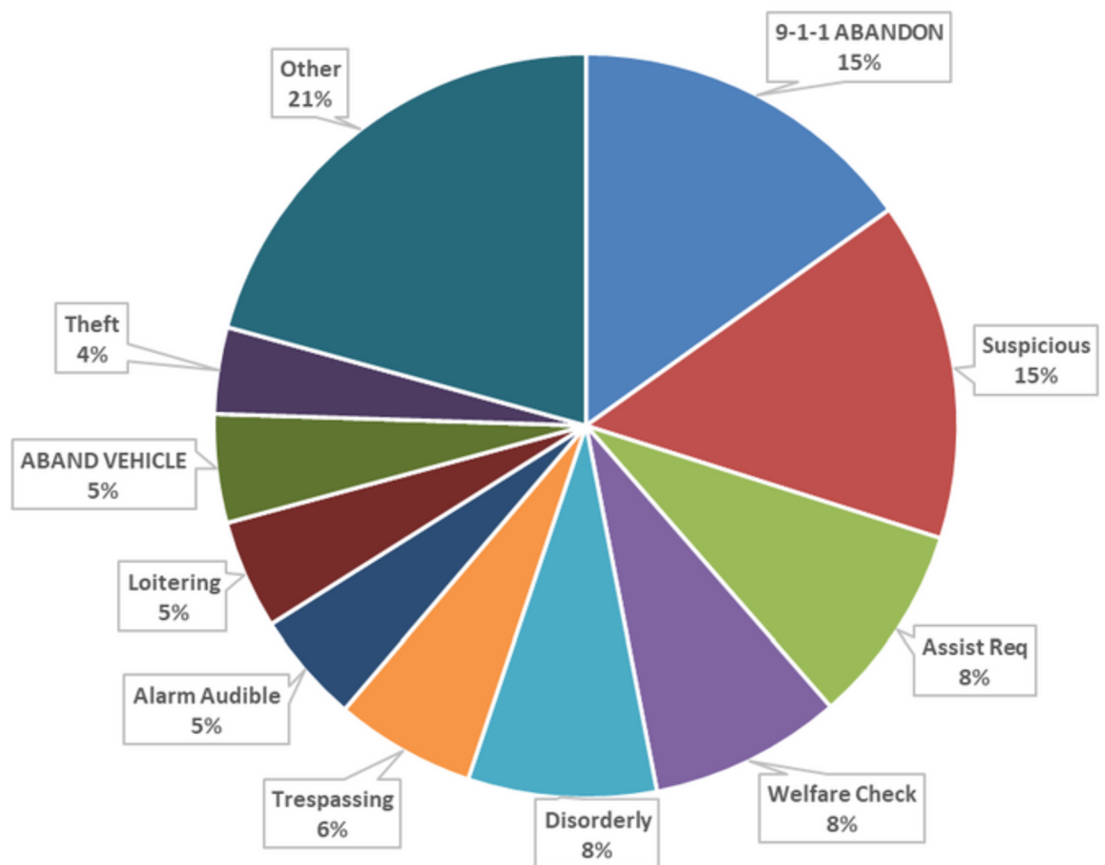
2024
203

2024 AT-A-GLANCE

Police Calls for Service and Staffing



2024 Police Calls for Service by Type



2024 AT-A-GLANCE

TRAFFIC DIVISION STATS

| | 2023 | 2024 | % change |
|---------------------------------|-------|-------|----------|
| Total Collisions | 430 | 566 | 32% |
| Vehicle Collision Fatalities | 1 | 2 | 100% |
| Pedestrian Collisions | 25 | 34 | 36% |
| Pedestrian Collision Fatalities | 0 | 2 | 200% |
| Bicycle Collisions | 40 | 54 | 35% |
| Bicycle Collision Fatalities | 2 | 1 | -50% |
| Traffic Citations | 3,984 | 5,508 | 38% |
| Traffic Warnings | 2,958 | 4,604 | 56% |

In FY 2023-24 the **Office of Traffic Safety Grant** funded the following traffic enforcement operations:

DUI Checkpoints **2**

DUI Saturation Patrols **28**

Traffic Enforcement **14**

Distracted Driving **5**

Traffic Safety Education **2**

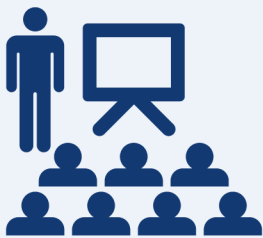
Pedestrian/Bike Enforcement **9**

2024 AT-A-GLANCE

CRISIS INTERVENTION TRAINING

The primary goals of Crisis Intervention Training (CIT) are to:

- reduce injuries to officers and mental health consumers during contacts, and
- to appropriately redirect mental health consumers to the services and support needed to stabilize lives and reduce contact with the police



In total, staff completed 400 hours of CIT training in 2024



42 employees have taken a 40-hour CIT course and the department is working to get all remaining employees through this course



BEING A GOOD NEIGHBOR

NEIGHBORHOOD STATS

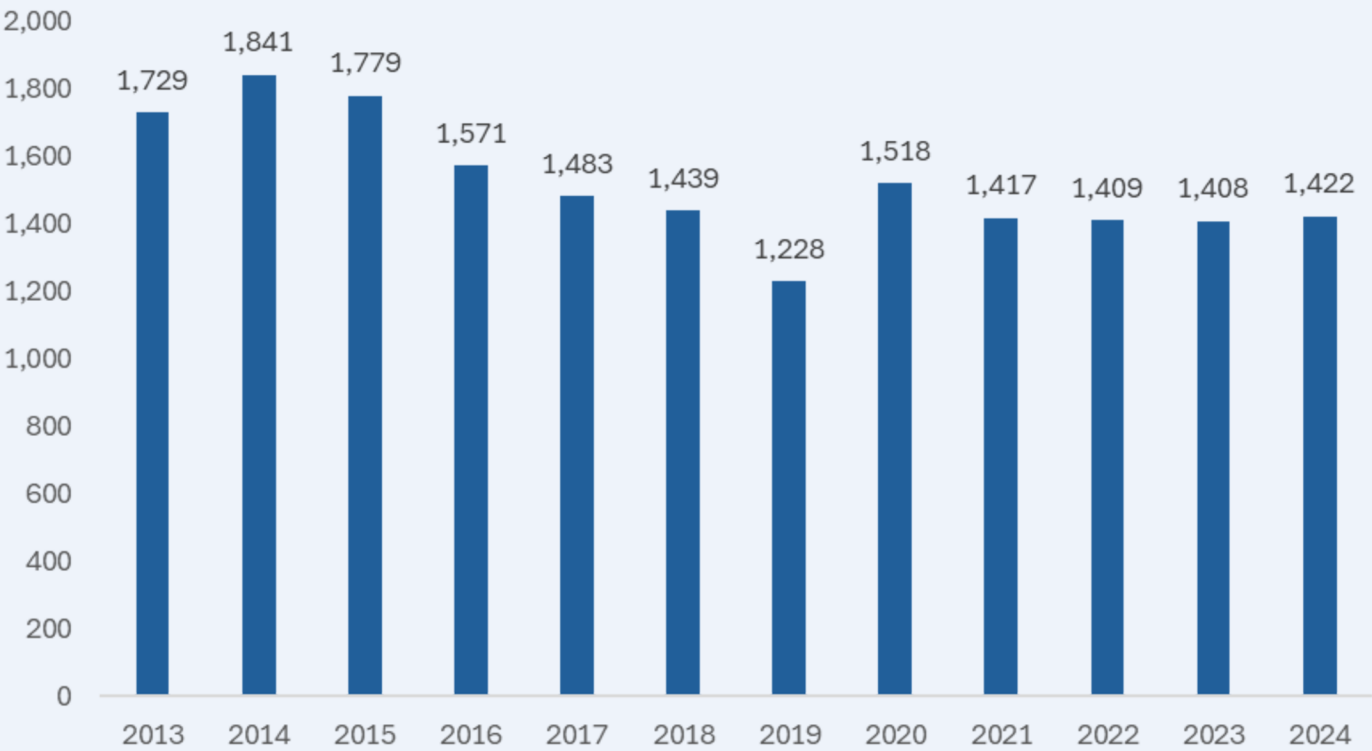


In 2024, the department received 1422 calls related to noise (party calls).

180 Noise Citations were issued

336 Disturbment Advisory Cards (DACs) issued

NOISE PARTY CALLS FOR SERVICE 2013 - 2024





TECHNOLOGY

SMART POLICING

NEW TECHNOLOGY

The department implemented new technology that improves community policing efforts and increases transparency.

Resource Router



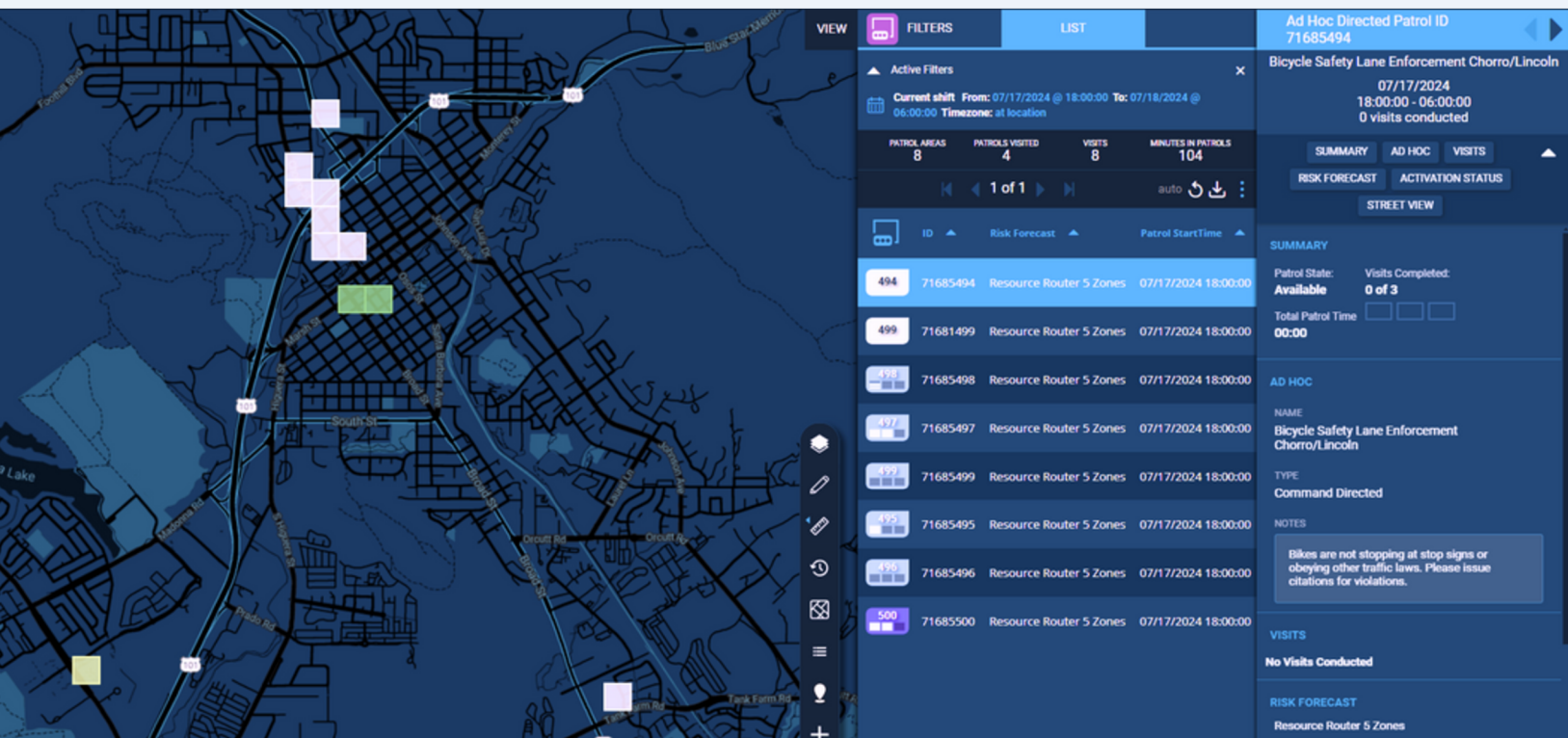
Resource Router is a tool that automates the planning of directed patrols for all Part 1 crime data across the city.



Supervisors can review pre-generated directed patrol assignments to ensure officers are in the right place at the right time to maximize crime prevention.



The software is used to maximize limited patrol resources to gain the highest impacts and enhance community policing efforts.



NEW TECHNOLOGY

SPIDR Tech



SPIDR Tech is a software designed to help public safety agencies improve public relationships and gain feedback directly from those we serve.



Text messages are sent to callers through mobile-friendly surveys. The results enable the department to keep a pulse on the quality of customer service we are providing to the community.

Current Ratings

How would you rate the officer you interacted with?

4.65

OUT OF 5
1,559 Responses



How satisfied are you with the department?

4.40

OUT OF 5
2,941 Responses

How would you rate dispatch?

4.55

OUT OF 5
2,861 Responses

NEW TECHNOLOGY

SPIDR Tech cont.



47,345 messages
sent in 2024



19.8% Survey
completion rate
in 2024



88% of respondents rated their
experience as “very satisfied”

Positive Feedback

“Thank you for the very prompt resolution to my call”.

“Thank you so much for all your help”.

“Slo law enforcement is the most excellent group I've ever met”.

“Very efficient and helped me through the whole process”.

“Thanks for your prompt and informative action”.

“I was extremely satisfied with the police and the way they handled the situation especially when they explained how the system worked and also that they provided additional resources.”

“Spotted a person driving recklessly and called 911 - not sure if officers were able to locate the problem but I appreciate the professionalism of the 911 operator (and SLOPD in general)”.

A group of approximately ten police officers in dark uniforms are posed in front of a light-colored brick building. Some officers are standing, while others are seated on motorcycles. The building behind them has a large glass door with a '1041' sign above it. The entire image has a blue tint. Overlaid on the bottom half of the image is the text 'RECRUITMENT & RETENTION' in large, bold, white and blue letters.

RECRUITMENT & RETENTION

STAFFING

2024 Staffing Highlights



4 staff promotions



Hired 18 new employees



3 Dispatchers
3 CSOs
5 Police Officers
1 Property & Evid Tech
5 SNAP
1 Contract Community
Resources & Services
Specialist



Total Police Authorized positions:
Sworn 61, Civilian 34



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OFFICER WELLNESS



BEHAVIORAL HEALTH & WELLNESS

SLOPD Peer Support

The department's Peer Support Team provides a way for employees and their family members to confidentially talk about personal and professional problems with specially trained colleagues who understand and want to help. The peer support team is dedicated to creating a culture of wellness by establishing wellness-related training that engages new officers early and also reaches senior employees at important points in their careers.

The Counseling Team International

In 2024, the City contracts with TCTI to provide public safety personnel the opportunity to seek counseling services at no cost to the employee. The objective is to support and invest in the mental health and well-being of Police and Fire employees.



STRATEGIC PLAN UPDATE

STRATEGIC PLAN



The plan is a comprehensive and forward-looking roadmap that will shape the future of our agency and the community we serve.



It serves as a guiding document, outlining our goals and objectives and strategies to achieve success over the next five years.



The plan serves as a measure of our commitment to transparency and accountability.

Strategic Plan Goals



STRATEGIC PLAN

In developing the Strategic Plan, staff was also able to collaborate and create a new Vision and Purpose statement for the department.

VISION

A community partnership built on trust, focused on safety, and shared values to ensure the SLO quality of life.

PURPOSE

To safeguard our community from harm by reducing crime and ensuring dignity, equity, and justice for all we serve.

Status of Strategic Plan

20

Action Items Completed in 2024

35

Action Items in Progress



Link to Strategic Plan

STRATEGIC PLAN

POLICE ADMINISTRATIVE BUILDING

Tenant improvements are currently underway and construction is estimated to be completed fall 2025.



Building is located in a prime location, across from the existing police station.



11,000 square feet of office space with a parcel of close to an acre.



Over 30 parking spaces for staff.



The building can also be used for other City temporary office overflow if needed.

IN PARTNERSHIP WITH OUR COMMUNITY



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