

# Promotional Coordinating Committee AGENDA

Wednesday, June 11, 2025, 5:30 p.m.
Council Hearing Room, 990 Palm Street, San Luis Obispo

The Promotional Coordinating Committee holds in-person meetings. Zoom participation will not be supported at this time. Attendees of City Council or Advisory Body meetings are eligible to receive one hour of complimentary parking; restrictions apply, visit <u>Parking for Public Meetings</u> for more details.

# **INSTRUCTIONS FOR PUBLIC COMMENT:**

Public Comment prior to the meeting (must be received 3 hours in advance of the meeting):

Mail - Delivered by the U.S. Postal Service. Address letters to the City Clerk's Office at 990 Palm Street, San Luis Obispo, California, 93401.

**Email - Submit Public Comments via email to** <u>advisorybodies@slocity.org</u>. In the body of your email, please include the date of the meeting and the item number (if applicable). Emails *will not* be read aloud during the meeting.

Voicemail - Call (805) 781-7164 and leave a voicemail. Please state and spell your name, the agenda item number you are calling about, and leave your comment. Verbal comments must be limited to 3 minutes. Voicemails *will not* be played during the meeting.

\*All correspondence will be archived and distributed to members, however, submissions received after the deadline may not be processed until the following day.

# Public Comment <u>during the meeting</u>:

**Meetings are held in-person.** To provide public comment during the meeting, you must be present at the meeting location.

Electronic Visual Aid Presentation. To conform with the City's Network Access and Use Policy, Chapter 1.3.8 of the <u>Council Policies & Procedures Manual</u>, members of the public who desire to utilize electronic visual aids to supplement their oral presentation are encouraged to provide display-ready material to the City Clerk by 12:00 p.m. on the day of the meeting. Contact the City Clerk's Office at cityclerk@slocity.org or (805) 781-7114.

# 1. CALL TO ORDER

Chair Thomas will call the Regular Meeting of the Promotional Coordinating Committee to order.

# 2. PUBLIC COMMENT FOR ITEMS NOT ON THE AGENDA

At this time, people may address the Committee about items not on the agenda. Comments are limited to three minutes per person. Items raised at this time are generally referred to staff and, if action by the Committee is necessary, may be scheduled for a future meeting.

# 3. CONSENT

3.a	MINUTES OF THE REGULAR MEETING ON MAY 14, 2025	5
3.b	2024-25 COMMUNITY PROMOTION BUDGET REPORT	13
3.c	SLO CHAMBER MONTHLY PUBLIC RELATIONS REPORT	15
3.d	SLO CHAMBER GUEST SERVICES REPORT	19
3.e	SLO CHAMBER GRANT SUPPORT REPORT	21
3.f	TRANSIENT OCCUPANCY TAX (TOT) REPORT	25

# 4. PRESENTATIONS

# 4.a PUBLIC RELATIONS MONTHLY ACTIVITY UPDATE (15 MINUTES)

Representative from the SLO Chamber will present the report for the public relations activities that occurred over the past month.

# 5. BUSINESS ITEMS

# 5.a NEIGHBORHOOD CAMPAIGN UPDATE (10 MINUTES)

Staff will provide an update on the neighborhood identity work and next steps.

# 5.b ARTOBER 2025 PROGRAM PLANNING (20 MINUTES)

Staff and contractor will present the proposed scope of work for the committee's review and approval.

# 6. PCC LIAISON REPORTS AND COMMUNICATION

- 6.a CACP LIAISON REPORT Liaison Assignments
- 6.b COMMITTEE OUTREACH UPDATE Committee Report
- 6.c TBID BOARD REPORT TBID Meeting Minutes: May 14, 2025
- 6.d TOURISM PROGRAM UPDATE Staff Report

# 7. ADJOURNMENT

The next Regular Meeting of the Promotional Coordinating Committee is scheduled for July 9, 2025 at 5:30 p.m. in the Council Hearing Room at City Hall, 990 Palm Street, San Luis Obispo.

# LISTENING ASSISTIVE DEVICES are available -- see the Clerk

The City of San Luis Obispo wishes to make all of its public meetings accessible to the public. Upon request, this agenda will be made available in appropriate alternative formats to persons with disabilities. Any person with a disability who requires a modification or accommodation in order to participate in a meeting should direct such request to the City Clerk's Office at (805) 781-7114 at least 48 hours before the meeting, if possible. Telecommunications Device for the Deaf (805) 781-7410.

Agenda related writings or documents provided to the Promotional Coordinating Committee are available for public inspection on the City's website, under the Public Meeting Agendas web page: <a href="https://www.slocity.org/government/mayor-and-city-council/agendas-and-minutes">https://www.slocity.org/government/mayor-and-city-council/agendas-and-minutes</a>. Meeting video recordings can be found on the City's website:

http://opengov.slocity.org/WebLink/Browse.aspx?id=61002&dbid=0&repo=CityClerk

27



# **Promotional Coordinating Committee Minutes**

May 14, 2025, 5:30 p.m. Council Hearing Room, 990 Palm Street, San Luis Obispo

**PCC Members** 

Present:

Committee Member Maureen Forsberg, Committee Member

Dan Fredman, Committee Member Samantha Welch,

Committee Member Anni Wang, Vice Chair Robin Wolf, Chair

John Thomas

PCC Member Absent:

Committee Member Lydia Bates

City Staff Present: Tourism & Community Promotions Manager Jacqui Clark-

Charlesworth, Economic Development & Tourism Manager

Laura Fiedler

1. CALL TO ORDER

A Regular Meeting of the San Luis Obispo Promotional Coordinating Committee was called to order on May 14, 2025 at 5:31 p.m. in the Council Hearing Room at City Hall, 990 Palm Street, San Luis Obispo, by Chair Thomas.

# 2. PUBLIC COMMENT FOR ITEMS NOT ON THE AGENDA

**Public Comment:** 

-- End of Public Comment--

# 3. CONSENT

Motion By Committee Member Wang

**Second By** Committee Member Forsberg

To approve Consent Items 3a through 3f.

Ayes (6) Committee Member Wang, Committee Member Forsberg, Committee Member Welch, Committee Member Fredman, Vice Chair Wolf, and Chair Thomas.

CARRIED (6 to 0)

- 3.a MINUTES OF THE REGULAR MEETING ON APRIL 9, 2025
- 3.b 2024-25 COMMUNITY PROMOTION BUDGET REPORT
- 3.c SLO CHAMBER MONTHLY PUBLIC RELATIONS REPORT
- 3.d SLO CHAMBER GUEST SERVICES REPORT
- 3.e SLO CHAMBER GRANT SUPPORT REPORT
- 3.f TRANSIENT OCCUPANCY TAX (TOT) REPORT

#### 4. PRESENTATIONS

4.a 2025 ARTS & CULTURE ECONOMIC IMPACT REPORT (25 MIN)

Summer Truschke from SLO County Arts and Vince Vasquez from PolicyCraft Institute presented findings from the 2025 Arts & Culture Economic Impact report that the City of SLO invested in.

# Public Comment:

None

-- End of Public Comment--

Action: No action taken on this item.

4.b PUBLIC RELATIONS MONTHLY ACTIVITY UPDATE (10 MIN)

Hollie West from SLO Chamber presented the report for the public relations activities that occurred over the past month, also noting the new monthly report template that was part of the consent agenda.

# Public Comment:

None

-- End of Public Comment--

Action: No action taken on this item.

#### 5. BUSINESS ITEMS

# 5.a CULTURAL ARTS & COMMUNITY PROMOTIONS GRANT RECOMMENDATIONS (30 MIN)

The CACP subcommittee presented the CACP grant recommendations and discussed with the full committee.

# **Public Comment:**

Tammy Paster, Meals that Connect Senior Nutrition Program

Patty Thayer, SLO Repertory Theatre

JBird, SLO Climate Coalition

Beth Bolyard, Central Coast Comedy Theatre

-- End of Public Comment--

**Motion By** Committee Member Wang

Second By Committee Member Welch

To move forward with the CACP subcommittee grant recommendations as presented for approval to City Council in July.

Organization	Recomi	mendations	Specific Items
Name			
Cal Poly Corporation	\$	6,000.00	To be used towards media plan as
			presented.
Canzona Women's	\$	1,000.00	To be used towards media plan as
Ensemble			presented.
Central Coast Childbirth	\$	1,300.00	To be used towards media plan with
Network			the exception of printed flyers.
Central Coast Comedy	\$	2,000.00	To be used towards media plan with
Theater			the exception of printed ads.
Central Coast	\$	-	Not eligible for funding due to
Shakespeare Festival			incomplete application, specifically
			overall budget section.
City Farm SLO	\$	3,000.00	To be used towards media plan as
			presented.
Civic Ballet of San Luis	\$	3,000.00	To be used towards media plan as
Obispo			presented.
Diversity Coalition San Luis	\$	4,000.00	To be used towards media plan with
Obispo County			the exception of print.

Downtown SLO	\$	12,000.00	To be used towards media plan as presented.
ECOSLO	\$	3,000.00	To be used towards media plan as presented with the exception of print.
Girl Scouts of California's Central Coast	\$	-	Not recommended for funding due to limited reach to CACP's intended audience. See 6.g. of Program Specifications & Guidelines.
History Center of San Luis Obispo County	\$	1,500.00	To be used towards media plan as presented.
History Revisited	\$	9,000.00	To be used towards media plan as presented.
Hospice of San Luis County	<del>()</del>	1,250.00	To be used towards media plan as presented with the exception of print and bulk mailers.
Latino Outreach Council	\$	6,000.00	To be used towards advertising and marketing, not entertainment or talent for event.
Orchestra Novo, Inc	\$	3,000.00	To be used towards media plan as presented with the exception of print.
Saint Andrew Greek Orthodox Church	\$	4,500.00	To be used towards media plan as presented.
San Luis Obispo International Film Festival, Inc.	\$	6,000.00	To be used towards Variety Package only.
San Luis Obispo Master Chorale	\$	2,500.00	To be used towards marketing of single series or a single event.
San Luis Obispo Repertory Theatre	\$	8,300.00	To be used towards media plan as presented with the exception of printed mailers.
Senior Nutrition Program of San Luis Obispo	\$	-	Not eligible for funding due to event having a primary purpose of fundraising and not meeting goals of CACP grant intention. See 7.d. of Program Specifications & Guidelines.
SLO County Arts Council	\$	5,075.00	To be used towards social media, email marketing and local media

		partnerships only.
SLO Beaver Brigade	\$ 5,075.00	To be used towards media plan as presented with the exception of printed mailers.
SLO Climate Coalition	\$ 4,750.00	To be used towards media plan as presented.
San Luis Obispo Museum of Art	\$ 6,500.00	To be used towards media plan as presented with the exception of printed mailers.
SLO Overdose Awareness Day	\$ 1,250.00	To be used towards video production, not hair and makeup.
The Monday Club	\$ -	Not eligible for funding due to event having a primary purpose of fundraising and not meeting goals of CACP grant intention. See 7.d. of Program Specifications & Guidelines.
	\$ 100,000.00	

Ayes (6) Committee Member Wang, Committee Member Welch, Committee Member Fredman, Committee Member Forsberg, Vice Chair Wolf, and Chair Thomas.

CARRIED (6 to 0)

# 5.b PUBLIC ART IDENTITY PROGRAM UPDATE (15 MIN)

Ashlee Akers of Verdin Marketing and Jacqui Clark-Charlesworth presented an update to the proposed Public Art Identity Program scope of work.

# **Public Comment:**

None

-- End of Public Comment--

**Motion By** Committee Member Welch

**Second By** Committee Member Fredman

To approve an additional allocation of \$2,000 to a total of up to \$12,000 to the Public Art Identity Program update through the contract with Verdin Marketing. The funds are to be allocated from the PCC's Community Placemaking and Recovery Projects line item of their FY24-25 budget.

Ayes (6) Committee Member Welch, Committee Member Fredman, Committee Member Forsberg, Committee Member Wang, Vice Chair Wolf, and Chair Thomas.

CARRIED (6 to 0)

# 5.c FY 25-26 COMMUNITY PROMOTIONS PROGRAM BUDGET (25 MIN)

Jacqui Clark-Charlesworth presented the budget allocations for the FY 25-26 Community Promotions program budget that will be recommended to City Council.

# Public Comment:

None

--End of Public Comment--

Motion By Committee Member Welch

**Second By** Committee Member Forsberg

To approve the FY 25-26 Community Promotions program budget as presented.

Ayes (6) Committee Member Welch, Committee Member Forsberg, Committee Member Fredman, Committee Member Wang, Vice Chair Wolf, and Chair Thomas.

CARRIED (6 to 0)

# 5.d PCC CONTRACT APPROVALS (20 MIN)

Jacqui Clark-Charlesworth provided an update on the proposal for the two-year agreements with the SLO Chamber for Guest Services, Public Relations and Grant Promotions Support.

# **Public Comment:**

None

-- End of Public Comment--

# Motion By Committee Member Wang

# Second By Vice Chair Wolf

Approved two-year agreements with the SLO Chamber for Guest Services, Public Relations and Grant Promotions Support with the option to reassess and increase in the second year based on deliverables met and available funding.

Ayes (6) Committee Member Wang, Vice Chair Wolf, Committee Member Welch, Committee Member Forsberg, Committee Member Fredman, and Chair Thomas.

CARRIED (6 to 0)

# 5.e ARTOBER SWAG UPDATE (5 MIN)

Tourism & Community Promotions Manager Jacqui Clark-Charlesworth presented an update to the ARTober swag for the 2025 promotion.

# **Public Comment:**

None

--End of Public Comment--

Direction given to move forward with the design with all text on two lines and logo lock up on the bottom.

# 6. PCC LIAISON REPORTS AND COMMUNICATION

- 6.a CACP LIAISON REPORT Liaison Assignments
- 6.b COMMITTEE OUTREACH UPDATE Committee Report
- 6.c TBID BOARD REPORT TBID Meeting Minutes: April 9, 2025

Tourism & Community Promotions Manager Jacqui Clark-Charlesworth provided an update on items the TBID has been working on. Additionally, that Committee Member Lydia Bates, the TBID's appointed seat on PCC has stepped off the TBID due to taking another job out of area which leaves an opening on PCC for another TBID member to fill.

6.d TOURISM PROGRAM UPDATE – Staff Report

Tourism & Community Promotions Manager Jacqui Clark-Charlesworth provided an update on the Tourism Program.

# 7. ADJOURNMENT

The meeting was adjourned at 7:37 p.m. The next Regular Meeting of the Promotional Coordinating Committee is scheduled for June 11, 2025 at 5:30 p.m. in the Council Hearing Room at City Hall, 990 Palm Street, San Luis Obispo.

\_\_\_\_

APPROVED BY PROMOTIONAL COORDINATING COMMITTEE: XX/XX/202X

# **Community Promotions Budget 2024-25**

Budget 2024-25		ount
Budget	\$	408,863
Total Budget	\$	408,863

**Expenditure** Last Updated 6/5/2025

					Avai	lable	
Expenditure	Allo	cated	Com	mitted/Expended	Bala	nce	Contractor
Grant Funding	\$	100,000	\$	100,000	\$	-	CACP Recipients
Grant Promotional Support Contract	\$	30,000	\$	30,000	\$	-	Chamber of Commerce
							Various (\$25k ARTober, \$12k Public
							Art Identity, \$5k map updates, \$4k
Community Placemaking & Recovery Projects	\$	49,530	\$	46,000	\$	3,530	ARTober swag)
Guest Services Contract	\$	115,220	\$	115,220	\$	-	Chamber of Commerce
Public Relations Contract	\$	50,000	\$	50,000	\$	-	Chamber of Commerce
Media Monitoring Service	\$	3,713	\$	3,713	\$	-	Chamber of Commerce
Printed Maps	\$	7,500			\$	7,500	Chamber of Commerce
Support Cost	\$	5,000	\$	-	\$	5,000	City Administration
Unassigned	\$	15,809			\$	15,809	
Administration	\$	32,091	\$	32,091	\$	-	City Administration
Total			\$	377,024	\$	31,839	

# **Public Relations Contract**

Report to the City of San Luis Obispo – TBID & PCC

**May 2025** 





SAN LUIS
OBISPO
CHAMBER
of
COMPAGETSPGE

# **Implementation and Proactive Work**

# **Media Hosting**

- · Hosted freelance travel writer Darla Hoffman
  - o in partnership with Visit SLO CAL, Tuesday, May 20 through Saturday, May 25
  - on assignment for Luxe Beat Magazine for a SLO travel story
  - Itinerary highlights: stayed at Petit Soleil and the Wayfarer, dined at Novo, Seeds, Linnaea's and Nate's on Marsh, went to Tolosa, made it to the top of Cerro San Luis, explored Farmers' Market
- Began to plan for freelance travel writer Cu Fleshman's upcoming stay
  - Cu is on assignment for a SLO-focused piece for Travel + Leisure
  - Cu will be in market Sunday, June 1 through Tuesday, June 3 and will stay at San Luis Creek Lodge
  - Cu's editor for this piece at Travel + Leisure is Mae Hamilton, who came on The Art of SLO(w)ing Down group fam in April of 2024
- · Continued planning for AAA staff writer Laura Powell
  - Laura is coming Sunday, June 22 through Tuesday, June 24

# Other Implementation & Proactive Work

 Continued working with the City, Noble Studios and Badger Branding on overall tourism marketing campaign

# **Responsive Work & Partnerships**

# Responsive leads and pitching

- Pitched story ideas to Visit California
  - "Mocha Madness: Unexpected Places to Grab a Cup of Coffee"
    - Linnaea's secret garden
    - Joebella Coffee
  - "Luxury at Any Budget"
    - Third Wheel Tours
    - Edna Valley wine country
    - SLOCO Massage + Wellness
- Submitted quarterly SLO content to Central Coast Tourism Council

#### **Partnerships**

- Met with Visit Conejo to work on a potential collaborative influencer fam trip
- Continued planning for Marketing Plan Update with City, Noble Studios, Uniquely Driven and Badger Branding
- Participated in TBID Mini Marketing Retreat with City, Noble Studios, Uniquely Driven and Badger Branding
- Central Coast Tourism Council (CCTC)
  - Reviewed and provided feedback for June social media content calendar
  - Reviewed and provided feedback for "The Explorer" itinerary



# **Media Features**

#### **Proactive Work**

- USA Today 10Best: Top things to do in San Luis Obispo along the Central Coast | UVPM: 86,267,170
  - As a result of hosting Lesley Balla on April's The Essence of SLO(w) Travel group fam
- Forbes: Mom-Led Brands Giving Back And Cultivating Change Around The World | UVPM: 78,108,059
  - As a result of hosting freelance writer Martie Bowser in October of 2024
- Kirsten Alana: How to Spend Two Nights in San Luis Obispo | UVPM: 500
  - As a result of hosting Kirsten on April's Sustainability Influencer Fam
- Best of the Southwest: 20-plus lavish Southern California Mother's Day dining locales | UVPM: 1,078
  - As a result of responsive pitching by Uniquely Driven
- Thrillist and Reuben Mourad's Instagram: <u>Itineraries | San Luis Obispo | UVPM: 848,000</u>
  - As a result of hosting Reuben Mourad in partnership with Uniquely Driven
- Reuben Mourad's Instagram: San Luis Obispo | UVPM: 12,000
  - As a result of hosting Reuben Mourad in partnership with Uniquely Driven

# Placements as a Result of Sustainability Influencer Fam

- Megan McSherry

  - Instagram: sustainable days in SLO ★ → UVPM: 40,200

  - TikTok: my pinterest board #thriftwishlist irl in SLO #sanluisobispo | UVPM: 96,100
- Kirsten Alana
  - Instagram: Surfliner to SLO | UVPM: 183,000
  - Instagram: Need a break? Indulge in feel-good sustainable travel in @ShareSLO! | UVPM: 183,000
  - Instagram: I make a habit of checking out hotels ahead of my trips on @kindtraveler | UVPM: 183,000
- Nelsen Pequeno
  - Instagram: <u>SLO in love with San Luis Obispo and the amount of support they show their local growers and small businesses!!</u> | UVPM: 92,000
  - Instagram: Visit SLO Highlights | UVPM: 92,000
- · Suzie Hicks
  - Instagram: This was my third spring break in SLO and it just gets better every time. My lil sustainable heart is so full @shareslo | UVPM: 15,500
  - Instagram: Is this heaven? Or is it @shareslo? ▲ | UVPM: 15,500
  - TikTok: <u>This was my third spring break in SLO and it just gets better every time. My lil sustainable</u>
     <u>heart is so full @shareslo</u> | UVPM: 1,273



# **Media Features**

# **Media Monitoring**

PUBLICATION	PLACEMENTS	UVPM
YAHOO	14 Best Steakhouses In California	428,500,000.00
MSN TRAVEL	10 Happiest Places to Live in the USA	136,500,000.00
MSN	At the world-famous Madonna Inn, let them eat pink cake	136,500,000.00
TASTING TABLE	14 Best Steakhouses In California	12,170,000.00
NEWSBREAK	They're the force behind Robin's and Novo. How SLO County duo took on culinary scene	10,380,000.00
NEWSBREAK	Love vinyl? New SLO County trail links record stores, bars, hotels and more	10,380,000.00
CULTURE TRIP	Best Places To Visit In July This Year	4,220,000.00
MICHELIN GUIDE	Our MICHELIN Guide Inspectors' California Central Coast Tour is as Delicious as it is Scenic	4,110,000.00
MICHELIN GUIDE	MICHELIN Guide Hotels as Stylish as the MICHELIN Guide Restaurants Inside	4,110,000.00
LA TIMES	I went on a 2,500-mile search for the greatest motels in California. Here's what I found	3,600,000.00
LA TIMES	At the world-famous Madonna Inn, let them eat pink cake	3,600,000.00
LA TIMES	The 34 coolest, kitschiest, most fascinating motels in California	3,600,000.00
EAST BAY TIMES	The world's top wine destinations include this surprising California region	499,000.00
TRIBUNE	7 reasons SLO County is a traveler's treasure in national rankings	377,000.00
TRIBUNE	6 new restaurants showcase downtown SLO's evolving food scene	377,000.00
A LADY IN LONDON	4 Days on the California Coast - Best Central Coast Itinerary	155,000.00

MAY TOTALS: Placements: 34 UVPM: 924,514,380 YEAR TO DATE TOTALS: Placements: 170 UVPM: 6,244,118,174 SAN LUIS
OBISPO
CHAMBER
Page 18 of 31E

# REPORT TO CITY OF SLO - TBID & PCC GUEST SERVICES CONTRACT MAY 2025

VISITOR INTERACTION					
May Apr May					
	2024 2025 2025				
Walk-ins	6,265	4,622	6,341		
Phone Calls	155	247	155		
Emails & Digital	1,320	1,490	1,525		

CALLS TO 877-SLO-TOWN				
May Apr May				
	2024	2025	2025	
Calls	23	40	30	

HOTEL REFERRALS				
May Apr May				
	2024	2025	2025	
Referrals	29	52	59	

HOTEL AVAILABILITY TRACKER					
May Apr May					
2024 2025 2025					
Email	142	72	95		
Phone Calls	135	78	97		

INFORMATION REQUESTS				
May         May           2024         2025           Fulfilled         64         28				

DEMOGRAPHIC SNAPSHOT								
Internationa	ıl Travelers							
Asia	7%							
Europe	41%							
Australia/NZ	6%							
UK	23%							
N. America	8%							
C. America	0%							
S. America	15%							
Domestic <sup>*</sup>	Travelers							
West Coast	17%							
Southwest	11%							
Midwest	29%							
South	19%							
East Coast	25%							
California	Travelers							
Northern CA	21%							
Central Coast	46%							
Central Valley	2%							
Desert	1%							
Southern CA	31%							

EVENTS SHARED									
	May								
	2025	YTD							
VisitSLO.com	50	106							

VISITOR	CENTER A	ACTIVATIONS	
			-

N/A

# **VISITOR CENTER HIGHLIGHTS**

- 1) Assisted local and out of town guests in entering the MidWeekend Middle Name Giveaway
  - 2) Celebrated the grand opening of the Residence Inn and Springhill Suites
- 3) Attended the Mini Marketing Retreat with the City of SLO, SLO Chamber, Badger Branding, Noble Studios, and Uniquely Driven to review our objectives for the coming year

# **CACP Marketing Support Contract**

Report to the City of San Luis Obispo – PCC

May 2025





SAN LUIS
OBISPO
CHAMBER
Of
COMPAGE 27863E

# **CACP Marketing Support Highlights**

# Organizations worked with in May:

- City Farm SLO for the Sheep Shearing Shindig on May 10
  - Press release
  - Materials displayed in Visitor Center
  - · Connected via email
  - Shared to community calendars
- Saint Andrew Greek Orthodox Church for the SLO Greek Festival on May 31 & June 1
  - Shared several press releases
  - · Connected on the phone
  - Connected via email
  - · Connected in person
  - Shared to community calendars
  - · Shared on social media
  - Materials displayed in Visitor Center



# **All CACP Events**

Organization	Event	EC	PR	РС	VC	SM	MTG	ST	HD	DS
SLO Baseball Alliance Foundation, Inc.	Blues Fireworks Celebration & Baseball Game	X	Х		Χ					
Downtown SLO	Concerts in the Plaza	Χ	X		Χ	Χ				
History Revisted	38th Annual Central Coast Rennaisance Festival	Х	Х		X					
Central Coast Shakespeare Festival	Central Coast Shakespeare Festival	Х	Х		Х					
Orchestra Novo, Inc.	Pops ON!	Χ	Х							
SLO Overdose Awareness Day	SLO Overdose Awareness Day	Х	Х		Х					
RACE Matters SLO County	Belonging 2024	Х	Х							
Ecologistics, Inc.	Central Coast Bioneers	Х	Х	Χ	Χ					
SLO County Arts Council	Open Studios Art Tour	Х	Х		Х	X				
SLO Symphony	The SLO Symphony/Paderewski Festival Collaboration	Х	Х							
Canzona Women's Ensemble	Music of the Americas	Х	Х							
SLO Master Chorale	2024/2025 Season – A 40th Anniversary Celebration	Х	Х							
San Luis Obispo Repertory Theatre	Million Dollar Quartet	Х	Х		Х	X				
Diversity Coalition San Luis Obispo County	Women of Color Symposium	X	X		X		Х			

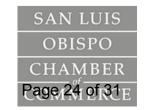


# **All CACP Events**

Organization	Event	EC	PR	РС	VC	SM	MTG	ST	HD	DS
History Center of San Luis Obispo County	Opening Day at the Dallidet	Х	Х	Х	Х	Х	Х			
SLO Beaver Brigade	3rd Annual SLO County Beaver Festival	Х	Х			Χ			X	
San Luis Obispo Climate Coalition	San Luis Obispo County Earth Day Fair	Х	Х	Х		Х	Х		Х	
San Luis Obispo International Film Festival	San Luis Obispo International Film Festival	Х	Х			Х			Х	
City Farm SLO	4th Annual Sheep Shearing Shindig	х			х	Х				
SLOMA	2024 Mural Project & Brand Launch									
Saint Andrew Greek Orthodox	San Luis Obispo Greek Festival	х	Х	х	х	х	х			
The Monday Club Conservancy	The Monday Club Centennial - Doors Open California	Х	Х		Х					
Cal Poly	Neurodivergent Farmers' Market Pop Up		Х	Х			Х			

Black is current month, gray is past work 23 Total; 23 served to date or in progress

- EC- Confirmed/added event(s) in local Event Calendars, including: SLO CAL, SLO Chamber, SLO Happenings
- PR- Included event(s) in seasonal Press Release sent to local/regional media outlets
- PC- Spoke with recipient(s) via Phone Call to review/discuss promotional opportunities and answer questions
- VC- Prominently displayed printed promotional materials in Visitor Center; brochures, posters, etc.
- SM- Promoted event(s) on SLO Chamber Social Media channels via press release from recipients
- MTG- Met with Groups in person and offered public relations advice and support
- ST- Sold/are currently selling Tickets for event(s) through the Visitor Center
- HD Included printed promotional material in Hotel Distribution
- **DS** Recipient Declined Services



# **TOT Comparison**

																	Change +/- to
	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	previous FY
July	\$ 508,195	\$ 541,806	\$ 591,184	\$ 636,778	\$ 699,845	\$ 761,346	\$ 844,845	\$ 877,391	\$ 861,241	\$ 884,317	\$ 913,019	\$ 530,064	\$ 1,214,080	\$ 1,297,863	\$ 1,245,883	\$ 1,297,342	4.1%
August	\$ 511,564	\$ 542,194	\$ 574,395	\$ 623,655	\$ 674,244	\$ 732,271	\$ 774,501	\$ 765,232	\$ 728,932	\$ 775,513	\$ 826,465	\$ 623,523	\$ 992,620	\$ 1,057,478	\$ 1,037,434	\$ 1,118,678	7.8%
September	\$ 400,023	\$ 437,543	\$ 490,524	\$ 508,583	\$ 505,954	\$ 557,002	\$ 643,127	\$ 650,117	\$ 693,704	\$ 682,810	\$ 720,414	\$ 660,405	\$ 965,595	\$ 1,039,589	\$ 1,024,869	\$ 916,705	-10.6%
October	\$ 414,870	\$ 442,586	\$ 437,805	\$ 469,977	\$ 509,435	\$ 594,032	\$ 642,221	\$ 628,049	\$ 601,208	\$ 650,101	\$ 711,393	\$ 632,733	\$ 889,485	\$ 993,400	\$ 986,681	\$ 921,773	-6.6%
November	\$ 280,913	\$ 330,924	\$ 347,437	\$ 359,163	\$ 425,769	\$ 475,360	\$ 468,016	\$ 497,162	\$ 513,487	\$ 556,885	\$ 593,403	\$ 422,488	\$ 722,487	\$ 770,599	\$ 757,010	\$ 825,524	9.1%
December	\$ 246,684	\$ 274,417	\$ 314,784	\$ 319,451	\$ 355,315	\$ 391,132	\$ 429,600	\$ 434,836	\$ 473,701	\$ 488,296	\$ 488,757	\$ 236,391	\$ 638,253	\$ 628,735	\$ 628,260	\$ 637,018	1.4%
January	\$ 230,279	\$ 256,351	\$ 276,165	\$ 302,153	\$ 331,853	\$ 400,239	\$ 387,304	\$ 396,559	\$ 415,690	\$ 465,547	\$ 520,813	\$ 302,621	\$ 557,369	\$ 554,408	\$ 621,595	\$ 696,606	12.1%
February	\$ 273,373	\$ 302,246	\$ 323,359	\$ 344,160	\$ 366,980	\$ 431,510	\$ 466,915	\$ 439,735	\$ 503,451	\$ 524,327	\$ 596,021	\$ 426,144	\$ 716,045	\$ 735,450	\$ 687,480	\$ 745,586	8.5%
March	\$ 326,099	\$ 333,783	\$ 392,266	\$ 426,879	\$ 448,103	\$ 520,795	\$ 559,235	\$ 549,642	\$ 577,285	\$ 602,781	\$ 268,458	\$ 614,973	\$ 820,473	\$ 807,997	\$ 850,274	\$ 806,319	-5.2%
April	\$ 423,158	\$ 451,133	\$ 475,913	\$ 486,850	\$ 564,617	\$ 610,894	\$ 609,439	\$ 708,724	\$ 641,919	\$ 741,364	\$ 69,184	\$ 742,477	\$ 1,068,408	\$ 1,056,663	\$ 1,025,966	\$ 1,007,917	
May	\$ 372,997	\$ 433,874	\$ 447,116	\$ 489,862	\$ 546,916	\$ 601,614	\$ 598,093	\$ 645,114	\$ 630,820	\$ 665,603	\$ 174,982	\$ 760,006	\$ 919,831	\$ 910,508	\$ 989,619		
June	\$ 490,326	\$ 512,543	\$ 578,234	\$ 610,948	\$ 630,729	\$ 727,028	\$ 731,038	\$ 765,362	\$ 796,899	\$ 835,727	\$ 409,945	\$ 973,975	\$ 1,100,000	\$ 1,160,330	\$1,201,226.00		
Total/Average	\$ 4,478,481	\$ 4,859,400	\$ 5,249,181	\$ 5,578,460	\$ 6,059,758	\$ 6,803,224	\$ 7,154,334	\$ 7,357,923	\$ 7,438,338	\$ 7,873,272	\$ 6,292,853	\$ 6,925,799	\$ 10,604,646	\$ 11,013,020	\$ 11,056,297	\$ 8,973,468	-18.8%

*Figures from Smith Travel		Occupancy			ADR			RevPAR	RevPAR		
Research Report	2023-24	2024-25	Change +/-	2023-24	2024-25	Change +/-	2023-24	2024-25	Change +/-		
July	83.4	83.3	-0.1%	200.16	203.25	1.5%	166.97	169.32	1.4%		
August	73.8	77	4.3%	190.51	194.49	2.1%	140.61	149.82	6.6%		
September	71	70	-1.4%	195.47	184.04	-5.8%	138.84	128.89	-7.2%		
October	70	69.3	-1.0%	185	178.14	-3.7%	129.42	123.46	-4.6%		
November	62.6	66.8	6.7%	165.42	171.03	3.4%	103.48	114.16	10.3%		
December	56.4	59.8	6.0%	150.28	146.17	-2.7%	84.73	87.41	3.2%		
January	54.2	62.4	15.1%	140.24	144.12	2.8%	76.00	89.99	18.4%		
February	59.8	67.1	12.2%	153.67	161.94	5.4%	91.87	108.66	18.28%		
March	67.9	65.8	-3.1%	160.54	161.67	0.7%	108.98	106.36	-2.40%		
April	72.1	73.2	1.5%	187.61	183.34	-2.3%	135.24	134.22	-0.75%		
May											
June											
Total/Average	67.12	69.47	0.040	\$ 172.89	\$ 172.82	0.001310	\$ 117.61	\$ 121.23	0.04		

Updated: 06/05/2025



# **Tourism Business Improvement District Board Minutes**

May 14, 2025, 10:00 a.m. Council Hearing Room, 990 Palm Street, San Luis Obispo

TBID Board Present: Member Lori Keller, Member Christine Nelson, Member Prashant

Patel, Member Dante Specchierla, Vice Chair Clint Pearce, Chair

Lydia Bates

TBID Board Absent: Member Nipool Patel

City Staff Present: Tourism & Community Promotions Manager Jacqui Clark-

Charlesworth and Laura Fiedler, Economic Development & Tourism

Manager

# 1. CALL TO ORDER

A Regular Meeting of the San Luis Obispo Tourism Business Improvement District Board was called to order on May 14, 2025 at 10:04 a.m. in the Council Hearing Room at City Hall, 990 Palm Street, San Luis Obispo, by Chair Bates.

# 2. PUBLIC COMMENT FOR ITEMS NOT ON THE AGENDA

Public Comment:

None

-- End of Public Comment--

# 3. APPOINTMENTS - OATH OF OFFICE

City Clerk Teresa Purrington administered the Oath of Office to Christine Nelson.

# 4. BOARD INTRODUCTIONS

Board, staff and contractors introduced themselves.

# 5. CONSENT

Motion By Member P. Patel

Second By Member L. Keller

To approved Consent Items 5a to 5g.

Ayes (6): Member P. Patel, Member Specchierla, Member Nelson, Member Keller, Vice Chair Pearce, and Chair Bates

Absent (1): Member N. Patel

CARRIED (6 to 0)

- 5.a MINUTES OF TBID REGULAR MEETING ON APRIL 9
- 5.b SMITH TRAVEL REPORT (STR)
- 5.c TRANSIENT OCCUPANCY TAX (TOT) REPORT
- 5.d SLO CHAMBER PUBLIC RELATIONS MONTHLY REPORT
- 5.e SLO CHAMBER GUEST SERVICES MONTHLY REPORT
- 5.f NOBLE STUDIOS & UNIQUELY DRIVEN MARKETING MONTHLY REPORT
- 5.g BADGER BRANDING ORGANIC SOCIAL REPORT

# 6. PRESENTATIONS

6.a GALA PRIDE & DIVERSITY CENTER PARTNERSHIP UPDATE (15 MIN)

Julia Thompson from Gala Pride & Diversity Center presented an update on the organization's overall status and TBID's current partnership contract deliverables.

# Public Comment:

None

--End of Public Comment--

**Action:** No action taken on this item.

6.b CONTENT MARKETING QUARTER REPORT (20 MIN)

Representatives from the Badger Branding presented the third quarter report for the content marketing support and organic social media activities with the SLO TBID.

# Public Comment:

None

-- End of Public Comment--

Action: No action taken on this item.

# 7. BUSINESS ITEMS

# 7.a TBID CONTRACT APPROVALS (20 MIN)

Staff presented an update on the proposals for the one-year agreement with Badger Branding for organic content market, and two-year agreements with SLO Chamber for Guest Services and Public Relations, and two-year agreement with Cal Poly Athletics.

# Public Comment:

None

-- End of Public Comment--

Motion By Member D. Specchierla

**Second By** Vice Chair Pearce

To approve contract agreements including a one-year agreement with Badger Branding, and two-year agreements with SLO Chamber with the option to reassess and increase in the second year based on deliverables met and available funding and a two-year agreement with Cal Poly Athletics.

Ayes(6): Member P. Patel, Member Specchierla, Member Nelson, Member Keller, Vice Chair Pearce, and Chair Bates

Absent (1): Member N. Patel

CARRIED (6 to 0)

# 7.b FY 2025-26 TBID PROGRAM BUDGET (25 MIN)

Staff presented the FY 25-26 TBID budget and program allocations as recommended by Management Committee and that will be recommended to City Council.

# Public Comment:

None

-- End of Public Comment--

**Motion By Vice Chair Pearce** 

Second By P. Patel

Approve the FY 25-26 TBID Budget and program allocations as presented.

Ayes(6): Member P. Patel, Member Specchierla, Member Nelson, Member Keller, Vice Chair Pearce, and Chair Bates

Absent(1): Member N. Patel

CARRIED (6 to 0)

# 7.c SUMMER SUPPLEMENTAL PAID MEDIA PLAN (15 MIN)

Hayley Corbett, Danni Winter and Drew Uhrig from Noble Studios presented a supplemental paid media plan for the summer months.

# **Public Comment:**

None

--End of Public Comment--

Motion By Member P. Patel

Second By Member D. Specchierla

TBID approved \$55,020 from available fund balance to move forward with a supplemental paid media plan for the summer months.

Ayes(6): Member P. Patel, Member Specchierla, Member Nelson, Member Keller, Vice Chair Pearce, and Chair Bates.

Absent(1): Member N. Patel

CARRIED (6 to 0)

# 7.d BOARD LIASON PROGRAM AND ASSIGNMENTS (10 MIN)

The Board reviewed the liaison program and assigned property liaisons for the remainder of FY25 and FY26.

# **Public Comment:**

None

-- End of Public Comment--

Action: No action taken on this item.

#### 8. TBID LIAISON REPORTS & COMMUNICATION

#### 8.a HOTELIER UPDATE

Chair Bates provided a brief update including that this would be her last meeting as she has taken a new position in Santa Cruz.

#### 8.b MARKETING COMMITTEE UPDATE

Tourism & Community Promotions Manager Jacqui Clark-Charlesworth provided a brief update.

#### 8.c MANAGEMENT COMMITTEE UPDATE

Tourism & Community Promotions Manager Jacqui Clark-Charlesworth provided a brief update.

# 8.d PCC UPDATE

Chair Bates provided a brief update on PCC activities.

# 8.e VISIT SLO CAL UPDATE

Tourism & Community Promotions Manager Jacqui Clark-Charlesworth, and Molly Cano Vice President of Marketing with Visit SLO Cal provided a brief update on Visit SLO CAL activities.

# 8.f TOURISM PROGRAM UPDATE

Tourism & Community Promotions Manager Jacqui Clark-Charlesworth provided an update on the tourism program.

# 9. ADJOURNMENT

The meeting was adjourned at 11:54 a.m. The next Regular Meeting of the Tourism Business Improvement District Board is scheduled for June 11, 2025 at 10:00 a.m. in the Council Hearing Room at City Hall, 990 Palm Street, San Luis Obispo.

APPROVED BY TOURISM BUSINESS IMPROVEMENT DISTRICT BOARD: XX/XX/202X