

### City Council SPECIAL MEETING AGENDA

Friday, April 4, 2025, 8:30 a.m. Library Internal Conference Room

SLO City/County Library Internal Conference Room, 995 Palm Street, San Luis Obispo

#### SPECIAL MEETING OF THE CITY COUNCIL

The semi-annual Council Retreat will <u>not</u> be streamed to the <u>City's website</u>, <u>YouTube Channel</u>, or Channel 20. Attendees of City Council or Advisory Body meetings are eligible to receive one hour of complimentary parking; restrictions apply, visit <u>Parking for Public Meetings</u> for more details.

#### **INSTRUCTIONS FOR PUBLIC COMMENT:**

Public Comment prior to the meeting (must be received 3 hours in advance of the meeting):

**Mail - Delivered by the U.S. Postal Service**. Address letters to the City Clerk's Office at 990 Palm Street, San Luis Obispo, California, 93401.

**Email - Submit Public Comments via email to emailcouncil@slocity.org.** In the body of your email, please include the date of the meeting and the item number (if applicable). Emails <u>will not</u> be read aloud during the meeting.

Voicemail - Call (805) 781-7164 and leave a voicemail. Please state and spell your name, the agenda item number you are calling about, and leave your comment. Verbal comments must be limited to 3 minutes. Voicemails will not be played during the meeting.

\*All correspondence will be archived and distributed to councilmembers, however, submissions received after the deadline may not be processed until the following day.

#### Public Comment during the meeting:

**Meetings are held in-person**. To provide public comment during the meeting, you must be present at the meeting location. Verbal comments must be limited to 3 minutes and may only address items listed on the agenda.

#### 1. CALL TO ORDER

Mayor Erica A. Stewart will call the Special Meeting of the San Luis Obispo City Council to order.

#### 2. PUBLIC COMMENT FOR ITEMS ON THE AGENDA ONLY

Public Comment will only be accepted for items listed on the agenda.

- 3. CITY COUNCIL WORKSHOP (Times are approximate)
  - Welcome & Opening Remarks (8:30 AM 9:30 AM)
  - Communication and Collaboration Strategies as a Council (9:00 AM -10:00 AM)
  - Onboarding Process and Updates (10:00 AM 10:30 AM)
  - Break (10:30 AM -10:45 AM)
  - Reflection on Major City Goals and Strategic Approach (10:45 AM -12:00)
  - Break for Lunch (12:00 PM 12:30 PM)
  - Strategic Planning Framework Discussion (12:30 AM 1:30 PM)
  - Community Engagement & Accountability (1:30PM 2:15 PM)
  - Break (2:15 PM 2:30 PM)
  - Council Discussion & Next Steps (2:45 PM 3:30 PM)

Facilitator: Sommer Kehrli, Ph. D., Chief Executive Officer,
The Centre for Organizational Effectiveness

5

#### 4. ADJOURNMENT

The City Council will hold a Special Closed Session on Tuesday, April 8, 2025 at 5:30 p.m. in the Council Hearing Room at City Hall. The next Regular Meeting of the City Council will be held on April 15, 2025 with Closed Session at 4:30 p.m. in the Council Hearing Room and the Regular Meeting at 5:30 p.m. in the Council Chambers at City Hall, 990 Palm Street, San Luis Obispo.

<u>LISTENING ASSISTIVE DEVICES</u> for the hearing impaired - see the Clerk.

The City of San Luis Obispo wishes to make all of its public meetings accessible to the public. Upon request, this agenda will be made available in appropriate alternative formats to persons with disabilities. Any person with a disability who requires a modification or accommodation in order to participate in a meeting should direct such request to the City Clerk's Office at (805) 781-7114 at least 48 hours before the meeting, if possible. Telecommunications Device for the Deaf (805) 781-7410.

City Council meetings are televised live on Charter Channel 20 and the City's YouTube Channel: <a href="www.youtube.com/CityofSanLuisObispo">www.youtube.com/CityofSanLuisObispo</a>. Agenda related writings or documents provided to the City Council are available for public inspection in the City Clerk's Office located at 990 Palm Street, San Luis Obispo, California during normal business hours, and on the City's website <a href="https://www.slocity.org/government/mayor-and-city-council/agendas-and-minutes">www.slocity.org/government/mayor-and-city-council/agendas-and-minutes</a>. Persons with questions concerning any agenda item may call the City Clerk's Office at (805) 781-7114.



#### Council Agenda Correspondence

**DATE:** March 27, 2025

**TO:** Mayor and Council

**FROM:** Whitney McDonald, City Manager

**SUBJECT:** Council Retreat Agenda and Materials

Below is the agenda for the April 4, 2025, Council Retreat, along with several attachments and links to helpful reference materials for Council to review ahead of the meeting and during the retreat discussions.

**Facilitator:** Sommer Kehrli, Ph. D., Chief Executive Officer, The Centre for Organizational Effectiveness

#### 8:30 AM - 9:00 AM | Welcome & Opening Remarks

- Mayor's introduction
- Retreat Goals: Discuss Council Communication Strategies and Onboarding, the Major City Goal process, and Potential Preparation of a Strategic Plan
- Overview of the day's agenda and expectations

#### 9:00AM - 10:00AM | Communication and Collaboration Strategies as a Council

- Discussion on Communication Modes & Methods
- Open Dialogue

#### 10:00AM - 10: 30 AM | Onboarding Process and Updates

Discussion of new Council Member onboarding process and progress

#### 10:30 - 10:45AM | Break

#### 10:45 AM - 12:00 PM | Reflection on Major City Goals and Strategic Approach

- Purpose of the session: Discussion of Major City Goals and Potential Development of a Strategic Plan
- Recap of recently adopted Major City Goals (2025-2027)
- Facilitated discussion on successes, challenges, and lessons learned from previous goal-setting processes:
  - What aspects of the current goal-setting process works well and should continue?
  - What challenges have we encountered with the 2-year cycle/MCGs?
  - o What has worked? What could be improved?

#### 12:00 AM - 12:30 PM | Lunch Break

#### 12:30 AM - 1:30 PM | Strategic Planning Framework Discussion

- Presentation: Examples of successful long-term strategic plans in other cities (Attachment A)
- Review and Discussion of Preliminary Pieces:
  - Organizational Values (do these need re-visiting?)
  - Vision & Mission (do these need re-visiting?)
  - Review Existing Strategic Plans
    - City Plans, Priorities, and Workflow Combined (Attachment B)
  - Preliminary Prioritization of Key Focus Areas
  - Development of Measurable Outcomes
- Facilitated discussion on what works for SLO:
  - What should be included in San Luis Obispo's Strategic Plan framework?
  - o What aspects of the current goal-setting process should be retained?

#### 1:30 PM – 2:15PM | Community Engagement & Accountability

- How to engage the public and stakeholders in the planning process
- Defining clear accountability measures and tracking progress
- Tools for communicating a Strategic Plan's progress to the community

#### 2:15 PM - 2:30 PM | Break

#### 2:30 PM - 3:00 PM | Council Discussion & Next Steps

- Council feedback and key takeaways from the retreat
- Confirming next steps
- Closing remarks

Attachment A – Strategic Plan Examples

Attachment B – Existing City plans, priorities, and work programs

#### Strategic Plan Examples

#### Strategic Plan Templates (examples):

1. Carlsbad:

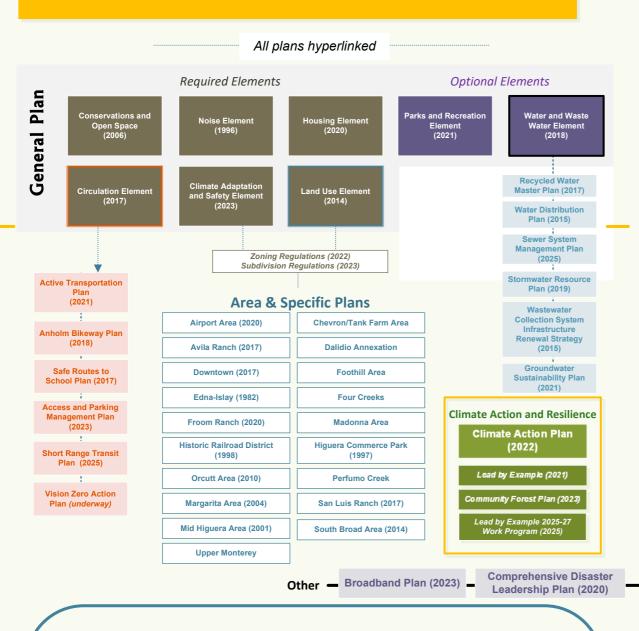
 $\frac{\text{https://www.carlsbadca.gov/home/showpublisheddocument/}11580/63801366147847000}{0}$ 

2. Santa Cruz:

https://www.cityofsantacruz.com/home/showpublisheddocument/95406/6382777116168 70000

- 3. El Cerrito Strategic Plan (very similar to Santa Cruz): <a href="https://www.el-cerrito.org/747/Strategic-Plan">https://www.el-cerrito.org/747/Strategic-Plan</a>
- 4. Pleasanton: <a href="https://www.cityofpleasantonca.gov/our-government/city-manager/strategic-plan/">https://www.cityofpleasantonca.gov/our-government/city-manager/strategic-plan/</a>
- 5. San Diego: <a href="https://performance.sandiego.gov/">https://performance.sandiego.gov/</a>
- 6. Alameda: <a href="https://www.alamedaca.gov/files/assets/public/v/1/city-manager/[final]-alameda-strategic-plan-2023-2026.pdf">https://www.alamedaca.gov/files/assets/public/v/1/city-manager/[final]-alameda-strategic-plan-2023-2026.pdf</a>
- 7. Boulder: <a href="https://bouldercolorado.gov/media/10447/download?inline">https://bouldercolorado.gov/media/10447/download?inline</a>

### **Key Plans and Policies**



#### **Departmental & Strategic Plans**

A document outlining long-term goals, critical issues, and action plans that will increase the organization's effectiveness in attaining its vision, priorities, mission, goals and objectives.

Economic Development Strategic Plan	Homelessness Response Strategic Plan	TBID Strategic Plan	DEI Strategic Plan
Fire Department Strategic Plan	Information Technology Strategic Plan	Police Department Strategic Plan	Public Works Strategic Plan



#### **CHARTER OF THE CITY OF SAN LUIS OBISPO**

- Art. I Incorporation and Application
- Art. II Form and Powers of Municipality
- Art. III Municipal Elections
- Art. IV Elective Officials
- Art. V Council Powers and Procedures
- Art. VI Legislative Actions
- Art. VII Appointive Officials
- Art. VIII Fiscal Administration
- Art. IX Public Works and Contracts
- Art. X Licenses and Franchises
- Art. XI Personnel Administration
- Art. XII Boards and Commissions



#### SAN LUIS OBISPO MUNICIPAL CODE A Codification of the General Ordinances of the City of San Luis Obispo, California

- Title 1 General Provisions
- Title 2 Administration and Personnel
- Title 3 Revenue and Finance
- Title 4 Fees
- Title 5 Licenses, Permits, and Regulations
- Title 6 Animals
- Title 7 (Reserved)
- Title 8 Health and Safety
- Title 9 Public Peace, Morals and Welfare
- Title 10 Vehicles and Traffic
- Title 11 Air Quality
- Title 12 Streets, Sidewalks and Public Places
- Title 13 Public Services
- Title 14 Community Preservation
- Title 15 Buildings and Construction
- Title 16 Subdivisions
- Title 17 Zoning Regulations

#### **Policies and Procedures**

Compensation Philosophy
Branding & Style Guide
Council Policies and Procedures
Fiscal Responsibility Philosophy
Personnel Rules and Regulations
Fiscal & Budget Policies

Public Engagement & Noticing Manual Records Retention Policy & Schedule Supplemental Employee Policy Financial Management Manual Fund Balance & Reserve Policy Debt Management Policy

Investment Policy
Revenue Management Manual
Travel and Expense Policy
Purchasing Policy
Comprehensive Fee Schedule
Credit Card Policy

Page 9 of 12



#### 2025-27 Major City Goals

### Cultural Vitality, Economic Resilience, and Fiscal Sustainability

- Improve the local business environment, support Downtown vitality, and help businesses thrive
- Support the cultural arts, including the Cultural Arts
   District
- Support initiatives to assist the local workforce to develop the skills needed to secure quality jobs and local businesses and employers to attract and retain talent
- Promote the City as an appealing community for people to live, work, visit, and invest
- Balance operational needs and infrastructure investments with consideration of the long-term fiscal sustainability of the City organization



### Housing & Neighborhood Livability – Healthy, Safe, and Affordable

- Facilitate sustainable growth that aligns with climate, economic, and housing goals
- Promote the expansion and diversification of housing opportunities for all
- Ensure housing is safe, healthy, and affordable, while facilitating stronger protections for renters
- Foster diverse, connected, and safe neighborhoods that are livable for all



### Infrastructure and Sustainable Transportation

- Advance street safety improvements and support Vision Zero goals for all road users
- Continue implementation of the Active Transportation Plan, including expansion of multimodal transportation networks to improve connectivity, advocating for regional financial support as necessary.
- Ensure public spaces, roads, and utilities are well maintained and sufficient to support planned future growth and development
- Build out park infrastructure to support community recreation and accessibility
- Support policies and programs aimed at expanding mass transportation and public transit



#### Diversity, Equity, and Inclusion

- Support increased access and belonging for all community members
- Facilitate programs and initiatives to support diverse community engagement and representation, including climate justice initiatives
- Operationalize inclusive practices in City processes and policies
- Foster an inclusive organizational culture with equitable practices in recruiting, hiring, and retention



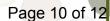
#### **Homelessness Response**

- Collaborate with partners to prevent and reduce homelessness
- Leverage external funding with regional partners to expand crisis response and continuum of shelter and support programs
- Implement the Homelessness Response Strategic Plan (HRSP)
- Refine approaches to reduce the impacts of homelessness to balance safety, health, and community well-being



#### Open Space, Climate Action, and Resilience

- Continue implementation of the Climate Action Plan and Lead by Example Plan Work Programs
- Implement disaster mitigation efforts to reduce risks from floods and fires
- Strengthen community resilience through emergency preparedness, community networks, and planning efforts
- Protect, sustain and advance open space and natural and historic resources
- Expand trail connectivity and accessibility to support biking, hiking, and outdoor enjoyment for all community members



Accounting (\$1,186,619) **Human Resources (\$2,203,622)** Financial Admin (\$440,669) City Attorney (\$1,514,049) Finance NonDepart (\$893,338) CSG Administration (\$658,925) Revenue Mgmt (\$483,061) Finance Support Services (\$331,700) Youth Services (\$1,504,633) Budgets (\$253,086) Recreation Admin (\$971,535) Purchasing (\$252,896) Ranger Service (\$916,900) Finance Golf Course (\$835,133) Parks and Rec Community Services (\$740,317) Aquatics (\$627,884) 981,4281 (\$3 Recreation Facilities (\$374,527) Community Development Jack House (\$10,500) ,841 Building and Safety (\$3,196,366) Planning (\$2,234,614) Housing Policy and Programs (\$1,197,570) Engineering (\$1,029,539) Community Dev Admin (\$1,016,584) Commissions and Committees (\$37,240) Admin & IT Network Services (\$3,574,551) (\$11,130,422)City Manager's Office (\$1,659,973) Information Services (\$1,590,735) Natural Resource Protection (\$973,285) Economic Dev (\$934,062) City Clerk (\$774,801) Fire Office of Diversity, Equity, Inclusion (DEI) (\$619,22) Community Promotion (\$397,816) (\$16,786,119)Cultural Activities (\$365,161) City Council (\$240,816) Emergency Response (\$13,125,373) **Police** Fire Admin (\$1,300,399) Hazard Prevention (\$1,167,937) (\$23,493,292)Fire Apparatus Services (\$638,946) Emergency Management (\$200,876) Mobile Crisis Unit (\$195,614) Training Services (\$113,448)

Parking Admin (\$7,251,816) Transit Ops and Maint (\$5,129,526) Parks Maint (\$4,451,008) CIP Project Eng (\$3,019,946) Streets Maint (\$2,475,330) Public Works Admin (\$1,571,031) Facilities Maintenance (\$1,558,325) Fleet (\$1,487,340) Stormwater and Flood Control (\$1,237,553) Transportation Plan and Eng (\$905,892) Swim Center Maint (\$698,871) Traffic Signals and Lighting (\$594,143) Urban Forest Services (\$290,564) Active Transportation (\$254,454)

> Wastewater Admin and Eng (\$8,816,315) Water Resource Recovery (\$4,593,690) Water Treatment (\$4,451,856) Water Admin and Eng (\$3,513,668)

Water Distribution (\$2,070,253)

Wastewater Collection (\$1,549,072)

Water Quality Lab (\$838,345)

Water Resources (\$684,972)

Utilities Revenue (\$677,093)

Environmental Programs (\$472,322)

Water Source of Supply (\$426,084)

Solid Waste Recycling (\$363,874)

Fire Station Facility Support (\$43,525)

Patrol (\$12,536,033) Investigations (\$3,612,738) Police Support Services (\$3,533,903) Police Admin (\$2,538,303) Traffic Safety (\$948,997)

Neighborhood Services (\$323,317)

**Public Works** 

(\$30,925,798)

**Utilities** 

(\$28,457,543)

FY 2024-25 Operating Budget



### **Vision** The City of San Luis Obispo is a dynamic community embracing its future while respecting its past with core values of civility, sustainability, diversity, inclusivity, regionalism, partnership, and resilience

#### **Organizational Values** Leadership and Support Team Players Mission Honesty, Respect, and Trust People serving people Innovation and Flexibility Into the future with a design

Infrastructure

Sustainable

**Fransportation** 

Housing and

Neighborhood

Livability -

Healthy, Safe

and Affordable

Emergent community needs, State and Federal requirements,



Diversity, Equity & Inclusion

Homelessness

Response



Cultural Vitality,

Economic

Resilience & Fiscal

Sustainability

The critical

focus areas to

achieve the

Open Space, Climate Action,



City Council Meetings Held

Public Safety Calls for

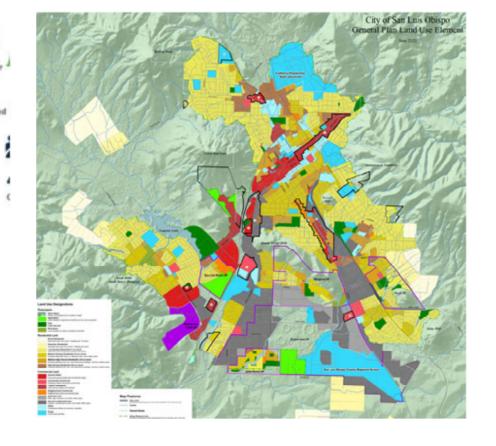
75,418

Annual

Aquatics

Attendance

**City Service Highlights** 



### Mayor and Council



# Service to Community

148 Miles of Sewer Lines

Fire Service Responses

20,858

Rounds of Golf

Biennial Financial Plan, Annual Budget, and Capital Improvement Plan

### **Key Plans and Policies**

Avila Ranch (2017)

Downtown (2017)

Orcutt Area (2010)

Margarita Area (2004)

Mid Higuera Area (2001

**Upper Monterey** 

effectiveness in attaining its vision, priorities, mission, goals and objectives.

Response Strategic

Technology

Strategic Plan

**Departmental & Strategic Plans** 

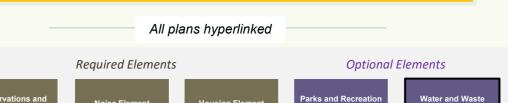
Development

Strategic Plan

Fire Department

Strategic Plan

Short Range Transit Plan (2025)



**Dalidio Annexation** 

Foothill Area

Four Creeks

San Luis Ranch (2017)

South Broad Area (2014)

Police Department

Strategic Plan



Water Distribution Plan (2015)

**Climate Action and Resilience** 

(2022)

Other - Broadband Plan (2023) - Comprehensive Disaster Leadership Plan (2020)

Art. V - Council Powers and Procedure Art. VI - Legislative Actions

**CHARTER OF THE CITY OF SAN LUIS OBISPO** 

Art. I - Incorporation and Application

Art. VII - Appointive Officials Art. VIII - Fiscal Administration Art. IX - Public Works and Contract

Art. X - Licenses and Franchises Art. XI - Personnel Administration

Art. XII - Boards and Commissions



SAN LUIS OBISPO MUNICIPAL CODE A Codification of the General Ordinances of the City of San Luis Obispo, California

Title 1 - General Provisions Title 2 - Administration and Personnel

Title 3 - Revenue and Finance

Title 4 - Fees Title 5 - Licenses, Permits, and Regulations

Title 6 - Animals Title 7 - (Reserved)

Title 8 - Health and Safety Title 9 - Public Peace, Morals and Welfare

Title 10 - Vehicles and Traffic

Title 11 - Air Quality Title 12 - Streets, Sidewalks and Public Places

Title 13 - Public Services Title 14 - Community Preservation

Title 15 - Buildings and Construction

Title 16 - Subdivisions

Title 17 - Zoning Regulations

### **Policies and Procedures**

DEI Strategic Plan

Public Works

Strategic Plan

**Public Engagement & Noticing Manual Compensation Philosophy Records Retention Policy & Schedule Branding & Style Guide Supplemental Employee Policy Council Policies and Procedures Financial Management Manual** Fiscal Responsibility Philosophy **Fund Balance & Reserve Policy Personnel Rules and Regulations Debt Management Policy** Fiscal & Budget Policies

A document outlining long-term goals, critical issues, and action plans that will increase the organization's

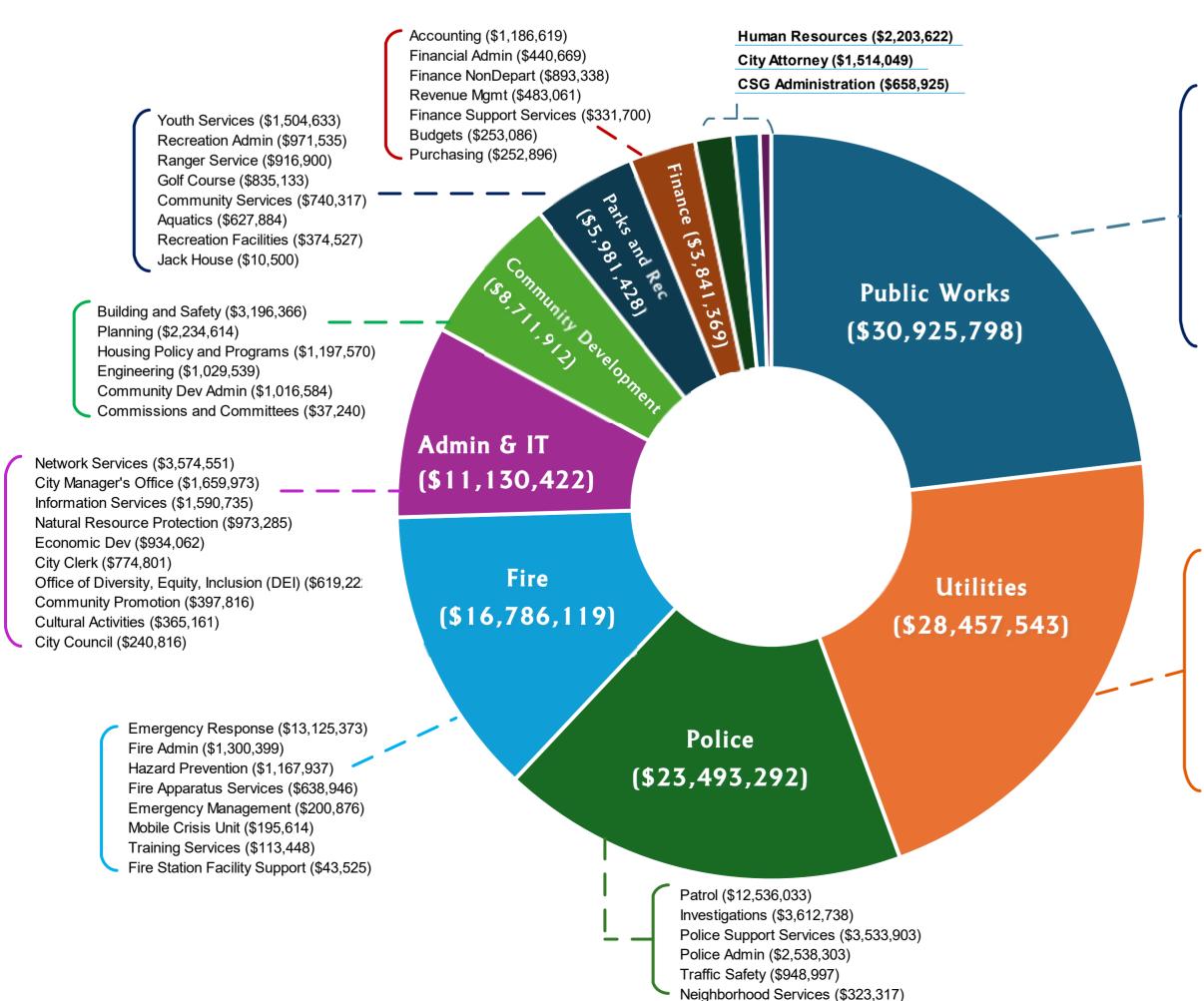
**Investment Policy** Revenue Management Manual **Travel and Expense Policy Purchasing Policy** 

**Comprehensive Fee Schedule Credit Card Policy** 

# **Operating Budget**

and other external factors

**Major City Goals** 



Transit Ops and Maint (\$5,129,526) Parks Maint (\$4,451,008) CIP Project Eng (\$3,019,946) Streets Maint (\$2,475,330) Public Works Admin (\$1,571,031) Facilities Maintenance (\$1,558,325) Fleet (\$1,487,340) Stormwater and Flood Control (\$1,237,553) Transportation Plan and Eng (\$905,892) Swim Center Maint (\$698,871) Traffic Signals and Lighting (\$594,143) Urban Forest Services (\$290,564) Active Transportation (\$254,454)

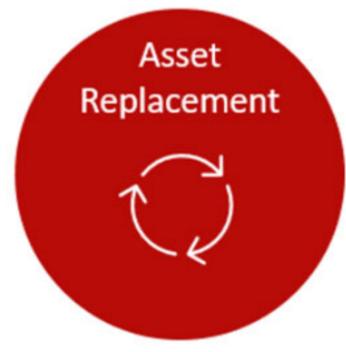
Parking Admin (\$7,251,816)

Wastewater Admin and Eng (\$8,816,315) Water Resource Recovery (\$4,593,690) Water Treatment (\$4,451,856) Water Admin and Eng (\$3,513,668) Water Distribution (\$2,070,253) Wastewater Collection (\$1,549,072) Water Quality Lab (\$838,345) Water Resources (\$684,972) Utilities Revenue (\$677,093) Environmental Programs (\$472,322) Water Source of Supply (\$426,084) Solid Waste Recycling (\$363,874)

## Capital Budget



Two-Year Total	\$28,860,862
Five-Year Total	\$85,669,595



	S. S
Two-Year Total	\$34,282,000
Five-Year Total	\$65,742,094



Two-Year Total	\$25,954,902
Five-Year Total	\$145,162,902

\*\*Data from 2025-27 Financial Plan

### **Major Upcoming Projects**

Fire Station 5 **Public Safety Center** Prado Road Interchange **Cultural Arts District Parking Structure Orcutt Area Parks**